# IN THE MISSOURI GAMING COMMISSION

In Re:	)	
	)	DC 25-098
HGI – St. Jo, LLC	)	
d/b/a St. Jo Frontier Casino	• )	

### PRELIMINARY ORDER FOR DISCIPLINARY ACTION

Comes now the Missouri Gaming Commission acting in its official capacity pursuant to 11 CSR 45-13.050, and states as follows:

- 1. The Missouri Gaming Commission (the "Commission" or "MGC") is a State Commission created under Chapter 313, RSMo, with jurisdiction over gaming activities, including riverboat gambling activities, in the state of Missouri.
- 2. The Commission issued a Class A gaming license to Affinity Interactive to develop and operate Class B gaming licensees in the state of Missouri.
- 3. Affinity Interactive is the parent organization or controlling entity of HGI St. Jo, LLC.
- 4. The Commission issued a Class B riverboat gambling license to HGI St. Jo, LLC to conduct games on and operate the excursion gambling boat known as St. Jo Frontier Casino (the "Casino").
- 5. As the holder of a Class B license, HGI St. Jo, LLC, d/b/a St. Jo Frontier Casino is subject to the provisions of Sections 313.800 to 313.850, RSMo, and the regulations promulgated thereunder by the Commission.

### STATEMENT OF FACTS<sup>1</sup>

- 6. This discipline arises from violations discovered when St. Jo Frontier Casino Vice President and General Manager Donald Wren ("Wren") contacted Sergeant Greg Prussman ("Sgt. Prussman") in the gaming office and advised that a promotion had not been conducted in accordance with the promotional rules.
- 7. On April 28, 2025, Wren contacted Sgt. Prussman and advised that the Casino IT group audited existing promotions set up in the Trilogy System and discovered two (2) errors regarding the Casino's recent Spring into Action Cash Promotion. According to the published rules of the promotion, it was supposed to begin March 30, 2025, and end on April 26, 2025. The promotion was incorrectly entered into the Trilogy System and the promotion did not start until April 1, 2025. As part of the same promotion, there was a bonus option which was designed to take place each Wednesday. This part of the promotion was not entered into the Trilogy System at all. Wren advised the employee responsible for entering promotions into Trilogy was St. Jo Frontier Casino Marketing

<sup>&</sup>lt;sup>1</sup> GR 20250524006

Manager Teresa Smith. Ms. Smith was suspended pending further investigation into these errors.

8. On April 30, 2025, Wren advised that a thorough review of the errors that occurred with their Spring into Cash Promotion had been conducted. He stated three hundred five (305) patrons were missing entries as a result of the errors and that the Casino planned to run the same promotion during the month of June exclusively for the three hundred five (305) patrons who were negatively affected.

#### LAW

9. Section 313.805, RSMo, states, in pertinent part, as follows:

The commission shall have full jurisdiction over and shall supervise all gambling operations governed by sections 313.800 to 313.850. The commission shall have the following powers and shall promulgate rules and regulations to implement sections 313.800 to 313.850:

\* \* \*

- (5) To investigate alleged violations of sections 313.800 to 313.850 or the commission rules, orders, or final decisions;
- (6) To assess any appropriate administrative penalty against a licensee, including, but not limited to, suspension, revocation, and penalties of an amount as determined by the commission up to three times the highest daily amount of gross receipts derived from wagering on the gambling games, whether unauthorized or authorized, conducted during the previous twelve months as well as confiscation and forfeiture of all gambling game equipment used in the conduct of unauthorized gambling games. Forfeitures pursuant to this section shall be enforced as provided in sections 513.600 to 513.645;

\* \* \*

- (19) To take any other action as may be reasonable or appropriate to enforce sections 313.800 to 313.850 and the commission rules.
- 10. Section 313.812, RSMo, states, in pertinent part, as follows:
  - 14. A holder of any license shall be subject to imposition of penalties, suspension or revocation of such license, or if the person is an applicant for licensure, the denial of the application, for any act or failure to act by such person or such person's agents or employees, that is injurious to the public health, safety, morals, good order and general welfare of the people of the state of Missouri, or that would discredit or tend to discredit the Missouri gaming industry or the state of Missouri unless the licensee proves by clear and convincing evidence that it is not guilty of such action. The commission shall take appropriate action against any licensee who violates the law or

the rules and regulations of the commission. Without limiting other provisions of this subsection, the following acts or omissions may be grounds for such discipline:

- (1) Failing to comply with or make provision for compliance with sections 313.800 to 313.850, the rules and regulations of the commission or any federal, state or local law or regulation;
- (2) Failing to comply with any rule, order or ruling of the commission or its agents pertaining to gaming[.]
- 11. 11 CSR 45-5.181 states, in pertinent part, as follows:
  - (2) Class B licensees may provide promotional activities such as promotional giveaways, promotional coupons, promotional games, player reward programs, or similar activities for patrons without the prior approval of the commission, provided the promotional activity is not structured or conducted in a manner that reflects negatively on the licensee, the commission, or the integrity of gaming in Missouri and complies with the following:

(D) All prizes offered in the promotional activity shall be awarded according to the Class B licensee's rules governing the event[.]

#### **VIOLATIONS**

- 12. The acts or omissions of employees or agents of the Casino, as described above, constitute a failure of the Casino to conduct promotional activities in accordance with the rules of the promotion, in violation of 11 CSR 45-5.181(2)(D).
- 13. HGI St. Jo, LLC, d/b/a St. Jo Frontier Casino is therefore subject to discipline for such violations pursuant to Sections 313.805 and 313.812.14(1) and (2), RSMo.

### PENALTY PROPOSED

- 14. Under Section 313.805, RSMo, the Commission has the power to assess any appropriate administrative penalty against HGI St. Jo, LLC as the holder of a Class B license.
- 15. THEREFORE, it is proposed that the Commission fine HGI St. Jo, LLC, d/b/a St. Jo Frontier Casino the amount of five thousand dollars (\$5,000.00) for the violations set forth herein.

Jan Zimmerman

Chairman Commission

Missouri Gaming Commission

## **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that he caused a true and correct copy of the foregoing to be mailed, postage prepaid, this 25th day of Spendow, 2025, to:

Donald Wren, General Manager St. Jo Frontier Casino 777 Winners Circle St. Joseph, MO 64505

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Chairman

Missouri Gaming Commission