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BEFORE THE MISSOURI GAMING COMMISSION
3417 KNIPP DRIVE
JEFFERSON CITY, MISSOURI 65109

TRANSCRIPT OF HEARING
December 4, 2024
9:30 A.M.

JAN ZIMMERMAN, Commission Chairman
DAVID W. HANE, Commission Vice Chairman
PAT CONWAY, Commissioner
KEVIN SPAULDING, Commissioner (Via Conference Call)
MIKE LEARA, Executive Director

1 P R O C E E D I N G S

2 CHAIRMAN ZIMMERMAN: Good morning and welcome,
3 everyone, to the December meeting of the Missouri Gaming
4 Commission. I'll now call the December 4 Missouri Gaming
5 Commission meeting to order.

6 Angie would you please call the roll?

7 MS. FRANKS: Chairman Zimmerman?

8 CHAIRMAN ZIMMERMAN: Present.

9 MS. FRANKS: Commissioner Conway?

10 COMMISSIONER CONWAY: Present.

11 MS. FRANKS: Commissioner Hane?

12 COMMISSIONER HANE: Present.

13 MS. FRANKS: Commissioner Spaulding?

14 COMMISSIONER SPAULDING: Present.

15 CHAIRMAN ZIMMERMAN: We have a quorum, so let's get
16 started.

17 First we have Team Member Recognition. I believe
18 General Counsel Nikki Evans has a couple of presentations.

19 MS. EVANS: Good morning, Chairman and Commissioners.

20 COMMISSIONER HANE: Good morning.

21 MS. EVANS: This morning we are recognizing two
22 wonderful and long-tenured team members. First up we have
23 Michelle Biederman. Michelle joined the MGC in December of
24 2004 and serves as Senior Compliance Auditor. Michelle always
25 brings a positive attitude to each and every day at the MGC,

1 and she's been a valued team member for many, many years.

2 Michelle's co-workers describe her as thoughtful and
3 knowledgeable and notes how she goes out of her way to make
4 everyone feel like part of the team. They also said she loves
5 baking delicious treats for everyone, which makes the office
6 atmosphere even better.

7 Michelle, thank you so much for 20 years of dedicated
8 service to the Missouri Gaming Commission. We look forward to
9 many more to come.

10 [ROUND OF APPLAUSE]

11 MS. BIEDERMAN: Thank you.

12 MS. EVANS: Thank you. Next up we have Rachel Farr.
13 Rachel joined the MGC in November of 1994 and has spent her
14 entire tenure in the Bingo section. She currently serves as a
15 Bingo Auditor. When asked about Rachel, Bingo Manager Barb
16 Whittle was thrilled to brag a little bit about her and talked
17 about Rachel's experience, knowledge, and kind heart when
18 working with our bingo operators.

19 Fellow Bingo Auditor Ryan Oelrichs describes Rachel as
20 an invaluable mentor and friend and believes that Rachel's
21 guidance and support have been instrumental in his growth at
22 the MGC.

23 Rachel, thank you for 30 incredible years. We are
24 grateful to you and your dedication to the Missouri Gaming
25 Commission. Congratulations.

1 [ROUND OF APPLAUSE]

2 CHAIRMAN ZIMMERMAN: Congratulations to Rachel and
3 Michelle for all of your years of service to the MGC and the
4 citizens of the State of Missouri. Thank you so much.

5 The first item on the agenda this morning is the
6 Adoption of the Agenda. I move that we adopt today's agenda.
7 Is there a second?

8 COMMISSIONER CONWAY: Second.

9 CHAIRMAN ZIMMERMAN: Any discussion? Seeing none,
10 Angie, would you call the roll?

11 MS. FRANKS: Chairman Zimmerman?

12 CHAIRMAN ZIMMERMAN: Approved.

13 MS. FRANKS: Commissioner Conway?

14 COMMISSIONER CONWAY: Approved.

15 MS. FRANKS: Commissioner Hane?

16 COMMISSIONER HANE: Approved.

17 MS. FRANKS: Commissioner Spaulding?

18 COMMISSIONER SPAULDING: Approved.

19 MS. FRANKS: By your vote, you've adopted the agenda.

20 CHAIRMAN ZIMMERMAN: The next item of business is
21 Consideration of the Minutes from the October Meeting. I move
22 that the minutes of the October 23 meeting be approved. Is
23 there a second?

24 COMMISSIONER HANE: Second.

25 CHAIRMAN ZIMMERMAN: Any discussion? Seeing none,

1 Angie, would you call the roll?

2 MS. FRANKS: Chairman Zimmerman?

3 CHAIRMAN ZIMMERMAN: Approved.

4 MS. FRANKS: Commissioner Conway?

5 COMMISSIONER CONWAY: Approved.

6 MS. FRANKS: Commissioner Hane?

7 COMMISSIONER HANE: Approved.

8 MS. FRANKS: Commissioner Spaulding?

9 COMMISSIONER SPAULDING: Approved.

10 MS. FRANKS: By your vote, you've adopted the minutes
11 of the October 23, 2024 meeting.

12 CHAIRMAN ZIMMERMAN: Next we have Consideration of
13 Licensure of Level I Applicants, Resolution 24-061. Sergeant
14 John Masters, you have the floor.

15 SERGEANT MASTERS: Good morning, Chairman Zimmerman and
16 Commissioners.

17 Missouri State Highway Patrol Investigators and MGC
18 Financial Analysts conducted a comprehensive background
19 investigation on Landon Middleton, who applied for a Level I
20 license as the IT Manager with Century Casino Cape Girardeau.

21 This investigation included, but was not limited to,
22 civil, criminal, financial, and general character inquiries
23 which were made in the jurisdictions where Mr. Middleton has
24 lived, worked, and frequented.

25 Investigative findings were provided to the MGC Staff

1 for their review, and investigators are available to answer
2 any questions you might have. Thank you.

3 CHAIRMAN ZIMMERMAN: Are there any questions for
4 Sergeant Masters? Thank you.

5 I move to approve Resolution 24-061. Is there a
6 second?

7 COMMISSIONER CONWAY: Second.

8 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
9 would you call the roll?

10 MS. FRANKS: Chairman Zimmerman?

11 CHAIRMAN ZIMMERMAN: Approved.

12 MS. FRANKS: Commissioner Conway?

13 COMMISSIONER CONWAY: Approved.

14 MS. FRANKS: Commissioner Hane?

15 COMMISSIONER HANE: Approved.

16 MS. FRANKS: Commissioner Spaulding?

17 COMMISSIONER SPAULDING: Approved.

18 MS. FRANKS: By your vote, you've adopted Resolution
19 Number 24-061.

20 CHAIRMAN ZIMMERMAN: Next we have Consideration of
21 Ratification of Extension of Licensure, Resolution 24-062.

22 The following individuals hold key Person licenses that
23 were set to expire on November 30, 2024. Each of these
24 persons filed their renewal applications in a timely manner,
25 but because the Commission doesn't hold a meeting in November,

1 we were unable to renew those licenses prior to their
2 expiration.

3 Accordingly, the Staff has requested and I have granted
4 an extension of these Key Person licenses which are now set to
5 expire on December 31 of 2024, and I'll now ask my fellow
6 Commissioners to ratify the extension that I've granted.

7 These names are Pierfrancesco Boccia, Jean-Desire Marie
8 Frederic de Somer, Julia Lynn Sola, James Sottile IV,
9 Kneeland Conner Youngblood.

10 So I move to approve Resolution 24-062. Is there a
11 second?

12 COMMISSIONER HANE: Second.

13 CHAIRMAN ZIMMERMAN: Any questions or further
14 discussion? Seeing none, Angie, would you call the roll?

15 MS. FRANKS: Chairman Zimmerman?

16 CHAIRMAN ZIMMERMAN: Approved.

17 MS. FRANKS: Commissioner Conway?

18 COMMISSIONER CONWAY: Approved.

19 MS. FRANKS: Commissioner Hane?

20 COMMISSIONER HANE: Approved.

21 MS. FRANKS: Commissioner Spaulding?

22 COMMISSIONER SPAULDING: Approved.

23 MS. FRANKS: By your vote, you've adopted Resolution
24 Number 24-062.

25 CHAIRMAN ZIMMERMAN: Next we have Consideration of

1 Relicensure of Key Persons. Corporal Doug Fessenden will be
2 making the presentation.

3 CORPORAL FESSENDEN: Good morning, Ms. Chairman and
4 Commissioners.

5 Missouri State Highway Patrol Investigators conducted
6 background investigation updates on Key Person license
7 renewals. The investigations included an application review
8 as well as civil, criminal, and general character inquiries
9 made in the jurisdictions where the applicants currently
10 reside.

11 The following renewals are being presented for your
12 consideration.

13 Bonnie Susan Biumi, Outside Director for Caesars
14 Entertainment, Incorporated.

15 Pierfrancesco Boccia, Corporate Secretary,
16 International Game Technology PLC.

17 Meredith Bea Brill, Independent Board Director, Galaxy
18 Gaming, Incorporated.

19 Jean-Desire Marie Frederic de Somer, Director, Van
20 Genechten NV.

21 Bruce Allen Hecht, Chief Financial Officer, Gaming
22 Laboratories, Incorporated -- or International, LLC.

23 Don Robert Kornstein, Director, Vice Chairman, Caesars
24 Entertainment, Incorporated.

25 Paul John Magno, Executive Vice President, Gaming

1 Laboratories International, LLC.

2 James Robert Maida, President, Gaming Laboratories
3 International, LLC.

4 Timothy Alan Reigel, Chief Technology Officer, Gaming
5 Laboratories International, LLC.

6 Heather Alice Scheibenstock, Independent Non-Executive
7 Director, Ainsworth Game Technology Limited.

8 Julia Lynn Sola, SVP and General Manager, Caesars
9 Entertainment, Incorporated.

10 James Sottile IV, EVP and Chief Legal Officer, Light &
11 Wonder, Incorporated.

12 Kaori Yamaguchi, Outside Director, Konami Gaming.

13 And Kneeland Conner Youngblood, Director, Light &
14 Wonder, Incorporated.

15 Investigative findings were provided to the Missouri
16 Gaming Commission Staff for their review, and I'd be glad to
17 answer any questions you might have.

18 CHAIRMAN ZIMMERMAN: I truly have an appreciation for
19 pronouncing those names.

20 CORPORAL FESSENDEN: I have a lot of help. It's not
21 natural.

22 CHAIRMAN ZIMMERMAN: I only had to do five, which I
23 truly appreciate. Any questions for the corporal?

24 COMMISSIONER CONWAY: I have one. This was a new one
25 that you ran by us today. What is an Independent

1 Non-Executive Director? Is that just a -- I think it's on
2 Heather Alice -- does that just sit on the Board of Directors?

3 CORPORAL FESSENDEN: That would be my understanding,
4 yes, sir.

5 COMMISSIONER CONWAY: Okay. I just never ran across
6 that title before and just was wondering what their capacity
7 might be.

8 CORPORAL FESSENDEN: That's my understanding, yes, sir.

9 COMMISSIONER CONWAY: All right, thank you.

10 CHAIRMAN ZIMMERMAN: Any other questions for the
11 corporal? Thank you so much.

12 I move to approve Resolution 24-063. Is there a
13 second?

14 COMMISSIONER CONWAY: Second.

15 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
16 would you call the roll?

17 MS. FRANKS: Chairman Zimmerman?

18 CHAIRMAN ZIMMERMAN: Approved.

19 MS. FRANKS: Commissioner Conway?

20 COMMISSIONER CONWAY: Approved.

21 MS. FRANKS: Commissioner Hane?

22 COMMISSIONER HANE: Approved.

23 MS. FRANKS: Commissioner Spaulding?

24 COMMISSIONER SPAULDING: Approved.

25 MS. FRANKS: By your vote, you've adopted Resolution

1 number 24-063.

2 CHAIRMAN ZIMMERMAN: Next we have Consideration of
3 Relicensure of Certain Suppliers, Gaming Laboratories
4 International, Resolution 24-064. Sergeant Jason McTheeney,
5 you have the floor.

6 SERGEANT MCTHEENEY: Good morning, Chairman Zimmerman
7 and Commissioners.

8 Gaming Laboratories International, LLC submitted an
9 application to the Missouri Gaming Commission for the renewal
10 of its supplier's license on July 10, 2024. The current
11 license is scheduled to expire on December 31, 2024.

12 Missouri State Highway Patrol Investigators and
13 Missouri Gaming Commission Financial Analysts conducted
14 relicensing investigations which consisted of a financial
15 review, jurisdictional inquiries, a review of disciplinary
16 actions, litigation, and key people associated with the
17 company.

18 The findings of these investigations were provided to
19 the Missouri Gaming Commission Staff, and I'd be glad to
20 answer any questions you may have. Thank you.

21 CHAIRMAN ZIMMERMAN: I knew you'd be disappointed if I
22 didn't ask you some questions. You mentioned in the packet
23 that the licensure of the trust and Ms. Magno would occur, you
24 know, based on being a -- having a percentage of the
25 partnership. I know that Mr. Maida and Mr. Magno were a

1 relicensure in the previous item on the agenda. Is there any
2 timeline for the licensure of Ms. Magno and the trust?

3 SERGEANT MCTHEENEY: Yes, those applications have been
4 received by the Missouri Gaming Commission and they are being
5 forwarded -- they'll go through them for completeness, they'll
6 be forwarded to me, and then I will be working on those in the
7 next few months.

8 CHAIRMAN ZIMMERMAN: Okay, perfect. And then just a
9 question. I wasn't familiar with the terminology of a
10 "disregarded entity." Are you familiar with that? It was on
11 Page 6 of the packet, and I just -- I was trying to figure out
12 what that meant.

13 SERGEANT MCTHEENEY: Page 6 would be the financial
14 section of the report, and I would definitely refer you to
15 Mr. Steve Vago.

16 MR. VAGO: Good morning, Chairman; good morning,
17 Commissioners. A disregarded entity is an entity that does
18 not file a tax return. It basically is a -- has a brief
19 balance sheet and a brief income statement but is on with a
20 parent company and it just flows through to the parent of a
21 company, so it doesn't really do anything. It just kind of is
22 there as a -- for whatever purpose they have it for.

23 CHAIRMAN ZIMMERMAN: Okay, perfect. Thank you. Thank
24 you very much. I couldn't find it anywhere, so thank you so
25 much.

1 MR. VAGO: That's what that is. You're very welcome.
2 CHAIRMAN ZIMMERMAN: That's all I have. Any other
3 questions? Any other questions?
4 COMMISSIONER CONWAY: No.
5 COMMISSIONER HANE: No.
6 CHAIRMAN ZIMMERMAN: All right, seeing none, thank you.
7 I move to approve Resolution 24-064. Is there a second?
8 COMMISSIONER HANE: Second.
9 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
10 would you call the roll?
11 MS. FRANKS: Chairman Zimmerman?
12 CHAIRMAN ZIMMERMAN: Approved.
13 MS. FRANKS: Commissioner Conway?
14 COMMISSIONER CONWAY: Approved.
15 MS. FRANKS: Commissioner Hane?
16 COMMISSIONER HANE: Approved.
17 MS. FRANKS: Commissioner Spaulding?
18 COMMISSIONER SPAULDING: Approved.
19 MS. FRANKS: By your vote, you've adopted Resolution
20 Number 24-064.
21 CHAIRMAN ZIMMERMAN: Our next item of business is
22 Consideration of Disciplinary Action for St. Louis Gaming
23 Ventures, LLC, DC-24-092. Tom Venneman, Deputy General
24 Counsel, will be making the presentation. Good morning, Tom.
25 MR. VENNEMAN: Good morning, Chairman and

1 Commissioners.

2 Under Tab E, we have a Preliminary Order of Discipline
3 directed at St. Louis Gaming Ventures, LLC, doing business as
4 Hollywood Casino St. Louis.

5 The proposed discipline arises from violations
6 discovered in the course of a review of the security
7 department performing duties which uncovered multiple improper
8 practices in violation of the Commission's Minimum Internal
9 Control Standards, the MICS, and Hollywood Casino St. Louis's
10 Internal Control System, the ICS, Chapters A, J and N.

11 In this matter, on December 1 of 2023, Trooper Curtis
12 Schilling initiated a regulatory investigation after reviews
13 on the turnstiles at the casino revealed numerous violations.

14 A review of the turnstiles for 48 hours from March 2,
15 2023 to March 4, 2023, showed a total of 18 patrons were
16 allowed entry through the turnstiles before being called back
17 for identification. Trooper Collins advised the casino's
18 security manager that the placement of the turnstiles was
19 putting security officers at a disadvantage in their attempts
20 to perform their job duties.

21 On March 11 of 2023, the casino general manager stated
22 in an email that they had reviewed the placement of the
23 turnstiles and were looking at modifying them to minimize the
24 recent issues.

25 Additionally, on March 11, 2023, an investigation was

1 opened after a minor was found on the gaming floor. The minor
2 entered through a turnstile that is located a significant
3 distance from the security podium when the security guard was
4 distracted by another patron.

5 On July 29 of 2023, Trooper Schilling witnessed a
6 security officer allow a patron in a wheelchair through the
7 Americans with Disabilities Act door. He then observed the
8 security officer correct the patron turnstile count by walking
9 through the turnstile three times.

10 The investigation revealed that one security officer in
11 particular had violated different turnstile regulations 134
12 times. When Trooper Schilling spoke to this security officer,
13 he indicated that he had been trained to also count the
14 wheelchair as a patron by multiple people at the casino.

15 On November 30 of 2023, Trooper Schilling initiated an
16 investigation into a possible first degree trespass after a
17 minor was allowed on the casino floor prior to being contacted
18 by security officers for identification verification. The
19 minor entered the gaming floor in a group of people and then
20 hid behind members of the group when the security officer
21 called them back to check identification.

22 A review of the turnstiles from November 1, 2023 to
23 December 1, 2023 showed that there were 47 patrons who gained
24 entry through the turnstiles before being called back for
25 identification checks.

1 On December 1, 2023, Trooper Schilling observed
2 instances of security officers allowing patrons to enter the
3 gaming floor through the turnstiles before stopping them to
4 check identification. He also observed several instances of
5 patrons being allowed to enter the gaming floor through the
6 turnstiles while the security officer at the podium was
7 looking another direction.

8 The Disciplinary Review Board recommended a \$5,000 fine
9 in these matters. In response to the proposed discipline, the
10 casino does not contest the fine and has taken several steps
11 to restrict access at the turnstiles by shutting down two of
12 the four open turnstiles and prohibiting employee access
13 through one of the employee gates furthest from the security
14 podium. This has the effect of funneling casino patrons
15 toward the security podium to allow for better control.

16 The casino has also increased supervisor presence at
17 the turnstiles to assist, observe, and coach security officers
18 regarding casino procedures. Additionally, the casino has
19 provided additional training to team members, including
20 pre-shift procedural review and periodic pop quizzes on
21 general regulations.

22 I'll be happy to answer any questions the Commission
23 may have at this time.

24 CHAIRMAN ZIMMERMAN: I don't really have any questions,
25 more a statement. I know that in their response letter the

1 casino pointed out that it was a very small percentage of the
2 overall patrons that came to the casino during the time
3 periods that were looked at, and I understand the small
4 percentage but, you know, the concern of the safety and
5 security and especially, you know, when the gaming officers
6 were trying to point out, you know, that those were concerns;
7 so I'm glad they've been responsive and certainly appreciate
8 the pictures. I know that the pictures were very valuable to
9 show, you know, exactly what the changes that have been made.

10 So just that statement that, you know, I do appreciate
11 their responsiveness, but those are serious concerns when you
12 have those kinds of security violations, even in the numbers
13 that they were, although the percentages were small.

14 Questions for Mr. Venneman? Questions?

15 COMMISSIONER CONWAY: Sure. Is it completely at the
16 discretion of the security officer to ask for identification
17 on a potential minor?

18 MR. VENNEMAN: So they're required to, by our rules and
19 regulations, to verify that everyone entering the boat is over
20 21 years of age. If we're going to talk about the Internal
21 Control Systems of the casino, those -- the casino can make
22 their policies on that.

23 I believe if you'd like a better explanation, I might
24 be able to turn to Cheryl.

25 MS. ALONZO: Cheryl Alonzo, Missouri Gaming Commission.

1 Each casino can set up in their own internal controls
2 what that policy might be. Some might say ID anybody that
3 looks 35 or younger. Of course that's in the eyes of the
4 beholder, so yes, it's up to them. We've given them
5 discretion to decide at what age. They won't stop everybody
6 for sure because some people are clearly overage.

7 COMMISSIONER CONWAY: Sure. I mean I fall into that
8 category.

9 CHAIRMAN ZIMMERMAN: We all fall into that category,
10 clearly.

11 MS. ALONZO: I think several of us do here.

12 COMMISSIONER CONWAY: We even convinced Hy-Vee to quit
13 checking on alcohol purchases for everyone, so I mean I was
14 kind of wondering since minors were on the floor, is there a
15 variance on how each establishment considers what they need to
16 review and if that's pretty consistent industry wide?

17 MS. ALONZO: I would say they all have similar
18 policies, not exactly the same age number, but we do give them
19 discretion because if they do come on the floor, we will
20 discipline them, so it's up to them to manage it.

21 COMMISSIONER CONWAY: So should one of these patrons
22 win and they are required to show identification, what happens
23 to that award?

24 MS. ALONZO: If an underage person wins an award, it is
25 voided as if it did not occur. They will be returned any --

1 like the wager, they would be returned their wager and any
2 credits on the machine and then be escorted off the gaming
3 floor.

4 COMMISSIONER CONWAY: So unlike an award that is not
5 cashed in and the money goes to the treasurer, in these
6 particular situations if they allow a minor on the floor and
7 the minor wins money, they just retrieve the money and there's
8 no --

9 MS. ALONZO: It's voided. That's the current
10 regulation.

11 COMMISSIONER CONWAY: Okay. I'm looking in the future,
12 that's all. Thank you.

13 CHAIRMAN ZIMMERMAN: Any other questions? You don't
14 want to make a comment about how helpful the pictures were?

15 COMMISSIONER HANE: They were helpful. I enjoyed them.
16 Thank you for that attachment.

17 CHAIRMAN ZIMMERMAN: Thank you, Tom.

18 COMMISSIONER HANE: It cleared things right up for me.

19 CHAIRMAN ZIMMERMAN: Absolutely. All right, thank you.

20 I move to approve DC-092. Is there a second?

21 COMMISSIONER CONWAY: Second.

22 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
23 would you call the roll?

24 MS. FRANKS: Chairman Zimmerman?

25 CHAIRMAN ZIMMERMAN: Approved.

1 MS. FRANKS: Commissioner Conway?
2 COMMISSIONER CONWAY: Approved.
3 MS. FRANKS: Commissioner Hane?
4 COMMISSIONER HANE: Approved.
5 MS. FRANKS: Commissioner Spaulding?
6 COMMISSIONER SPAULDING: Approved.
7 MS. FRANKS: By your vote, you've adopted DC-24-092.
8 CHAIRMAN ZIMMERMAN: The next item on our agenda is
9 Consideration of Waiver of Institutional Investors for Royce &
10 Associates, LP, Resolution 24-065. Financial Manager Kylee
11 Wieberg will be making the presentation. Good morning, Kylee.
12 MS. WIEBERG: Good morning, Chairman and Commissioners.
13 Under Tab G, we have a renewal request for an institutional
14 investor waiver from Royce & Associates, LP.
15 Royce & Associates, LP is a majority-owned subsidiary
16 of Franklin Resources, Inc., a global investment management
17 firm publicly traded on the New York Stock Exchange.
18 Royce approximately has 11.7 trillion in discretionary
19 assets under management. They currently hold a waiver for
20 their ownership in Century Casinos, Inc.
21 I'd be happy to answer any questions you may have.
22 CHAIRMAN ZIMMERMAN: Any questions for Ms. Wieberg?
23 All right, no questions, thank you.
24 I move to approve Resolution 24-065. Is there a
25 second?

1 DIRECTOR LEARA: Chairman, I think that it was
2 mentioned they have 11.7 trillion under management. Is that
3 what was said?
4 MS. WIEBERG: Yes.
5 DIRECTOR LEARA: It's 11.7 billion?
6 MS. WIEBERG: "Trillion" is what I said.
7 MS. FRANKS: In the report it says "billion," is what
8 he's saying.
9 CHAIRMAN ZIMMERMAN: Okay. So it should be "trillion"
10 in the report as to what Kylee just --
11 DIRECTOR LEARA: whatever the number is.
12 MS. WIEBERG: I'll have to -- I'll double check the
13 numbers and I'll circle back to make sure it wasn't just a
14 typo between the report and my presentation.
15 CHAIRMAN ZIMMERMAN: Okay, thank you very much. I made
16 the motion. Is there a second?
17 COMMISSIONER HANE: Second.
18 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
19 would you call the roll?
20 MS. FRANKS: Chairman Zimmerman?
21 CHAIRMAN ZIMMERMAN: Approved.
22 MS. FRANKS: Commissioner Conway?
23 COMMISSIONER CONWAY: Approved.
24 MS. FRANKS: Commissioner Hane?
25 COMMISSIONER HANE: Approved.

1 MS. FRANKS: Commissioner Spaulding?
2 COMMISSIONER SPAULDING: Approved.
3 MS. FRANKS: By your vote, you've adopted Resolution
4 Number 24-065.

5 CHAIRMAN ZIMMERMAN: Our next item of business is
6 Consideration of Final Orders of Rulemaking, Resolution
7 24-066. Tom Venneman, you are up again.

8 MR. VENNEMAN: Good morning again.
9 Under Tab G, there are four Final Orders of Rulemaking.
10 The proposed amendment to 11 CSR 45-13.030 removes the
11 restriction on the Commission from issuing Preliminary Orders
12 of Discipline to licensees whose licenses have been placed in
13 casino-restricted status or whose licenses have expired and
14 removes the restriction on those same licensees from
15 requesting a hearing on those disciplines.

16 This amendment will allow a licensee whose license has
17 been placed in casino-restricted status or whose license is
18 expired to be issued a Preliminary Order of Discipline and to
19 request a hearing in the same manner as active licensees.

20 The proposed amendment to 11 CSR 45-30.135 clarifies
21 that Bingo workers are required to be on the approved worker
22 list prior to working Bingo, consistent with the Missouri
23 Constitution, Article 3, Section 39-A which only allows
24 members to work Bingo after they have been members for six
25 months.

1 The proposed amendment to 11 CSR 45-30.280 includes
2 revisions to clarify that the check for starting cash may be
3 written to the licensed organization as opposed to any
4 charitable organization, increases the numbers of members that
5 may attend a Bingo-related convention using Bingo funds, and
6 reduces the number of conventions that may be attended using
7 Bingo funds each calendar year.

8 The proposed amendment to 11 CSR 45-30.610 removes
9 wireless standards which were not properly incorporated in the
10 rule.

11 These amendments were proposed and approved at the
12 August 28, 2024 Commission meeting. The public comment period
13 ended October 31, 2024, and a public hearing was held on
14 November 1 of 2024. No public comments were received
15 regarding the proposed amendments.

16 The approval from the Governor's office to proceed with
17 these Final Orders was received on November 27, 2024. If
18 these Final Orders are approved, these amendments will become
19 effective on March 30, 2025.

20 I'll be happy to answer any questions at this time.

21 CHAIRMAN ZIMMERMAN: Any questions for Mr. Venneman?
22 No questions? Seeing none, thank you.

23 I move to approve 24-066. Is there a second?

24 COMMISSIONER CONWAY: Second.

25 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,

1 would you call the roll?

2 MS. FRANKS: Chairman Zimmerman?

3 CHAIRMAN ZIMMERMAN: Approved.

4 MS. FRANKS: Commissioner Conway?

5 COMMISSIONER CONWAY: Approved.

6 MS. FRANKS: Commissioner Hane?

7 COMMISSIONER HANE: Approved.

8 MS. FRANKS: Commissioner Spaulding?

9 COMMISSIONER SPAULDING: Approved.

10 MS. FRANKS: By your vote, you've adopted Resolution
11 Number 24-066.

12 CHAIRMAN ZIMMERMAN: All right, Mr. Venneman, you are
13 up now with 20 proposed amendments, Resolution 24-067.

14 MR. VENNEMAN: Thank you. Under Tab H, there are 20
15 proposed amendments. The proposed amendments for your
16 consideration are 11 CSR 45-1.090, 11 CSR 45-5.080, 5.190,
17 5.192, 5.193, 5.194, 5.200, 5.210, 5.220, 5.225, 5.230, 5.235,
18 5.270 and 5.300 and 11 CSR 45-9.102, 9.105, 9.108, 9.109,
19 9.118 and 9.121.

20 The proposed amendments outlining the changes were
21 provided in your reading materials. Normally the changes to
22 each rule are discussed individually; however, since there are
23 20 rules being proposed at this time, in lieu of detailing the
24 changes made to each of the proposed amendments individually,
25 a summary of the changes is being provided.

1 The proposed amendments are all related to revisions
2 made to Chapter E, Electronic Gaming Devices, of the Minimum
3 Internal Control Standards or the MICS. The revisions to the
4 MICS Chapter E were made to update the chapter for Electronic
5 Gaming Devices and other related equipment to account for new
6 products and to incorporate feedback from Industry and Staff,
7 variances issued by the Commission, and technological changes.

8 The changes made to MICS Chapter E require revisions to
9 be made to other associated CSRs and chapters of the MICS to
10 incorporate changes for consistency and to move standards to
11 appropriate regulations.

12 For example, there were standards included in the MICS
13 that were determined to more appropriately belong in the CSR
14 because they are a requirement of a supplier licensee as
15 opposed to a Class B licensee.

16 Additionally, MICS standards were also identified as
17 more appropriately belonging in a different chapter of the
18 MICS and were moved accordingly for consolidation and
19 consistency.

20 Generally, the revisions include updating standards and
21 terminology, clarifying requirements, modifying processes, and
22 removing unnecessary outdated and duplicative language.

23 The approval from the Governor's office to proceed with
24 these amendments was received on December 3, 2024. If these
25 proposed amendments are approved, there will be a 30-day

1 public comment period beginning on January 15, 2025. There
2 will be a public hearing on February 18, 2025. The Final
3 Orders of Rulemaking will be presented at the March 26, 2025
4 Commission meeting, and if approved at that meeting, the
5 amendments will become effective on July 30 of 2025.

6 I'll be happy to answer any questions at this time.

7 CHAIRMAN ZIMMERMAN: Any questions for Mr. Venneman?

8 COMMISSIONER HANE: You said if these are approved,
9 then they would become effective July 30?

10 MR. VENNEMAN: So if these are approved, the amendments
11 will become effective July 30 of 2025, yes, that's correct.

12 COMMISSIONER CONWAY: Was there any comment from the
13 Governor's office in regard to any of the resolutions that
14 were made or additional comments?

15 MR. VENNEMAN: I did not receive any comments from the
16 Governor's office, just that it was approved yesterday.

17 COMMISSIONER CONWAY: Thank you.

18 CHAIRMAN ZIMMERMAN: Kevin, are you still with us?

19 COMMISSIONER SPAULDING: Yes, I am.

20 CHAIRMAN ZIMMERMAN: Any comment?

21 COMMISSIONER SPAULDING: No, I don't think so. It was
22 quite a long read.

23 CHAIRMAN ZIMMERMAN: We all felt the same way. Thank
24 you.

25 All right, seeing no other questions, I move to approve

1 Resolution 24-067. Is there a second?
2 COMMISSIONER HANE: Second.
3 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
4 would you call the roll?
5 MS. FRANKS: Chairman Zimmerman?
6 CHAIRMAN ZIMMERMAN: Approved.
7 MS. FRANKS: Commissioner Conway?
8 COMMISSIONER CONWAY: Approved.
9 MS. FRANKS: Commissioner Hane?
10 COMMISSIONER HANE: Approved.
11 MS. FRANKS: Commissioner Spaulding?
12 COMMISSIONER SPAULDING: Approved.
13 MS. FRANKS: By your vote, you've adopted Resolution
14 Number 24-067.
15 CHAIRMAN ZIMMERMAN: Thank you, Mr. Venneman. That was
16 quite a heavy lift.
17 And finally we have Consideration of Relicensure of
18 Certain Bingo Manufactures and Suppliers, Resolution 24-002-B
19 and 24-003-B. Corporal Don Doza will be making presentations
20 on both, but we'll vote separately. Corporal, you have the
21 floor.
22 CORPORAL DOZA: Good morning, Ms. Chairman and
23 Commissioners.
24 I am presenting four bingo companies for relicensure as
25 a supplier or manufacturer of bingo products in the State of

1 Missouri. Pursuant to Chapter 313.057 of the Missouri Revised
2 Statutes, all bingo supplier and manufacturer licenses expire
3 on December 31 of each year, regardless of the date of
4 issuance.

5 The relicensure investigation of both manufacturer and
6 supplier includes, but is not limited to, a review of federal
7 and state tax checks, open source checks, civil litigation
8 checks, as well as various criminal checks on each company's
9 key persons.

10 Three companies have applied for relicensure of their
11 manufacturer's license. They include Arrow International
12 Incorporated; Pollard Games, Incorporated; and Everi Games,
13 Incorporated.

14 One company has applied for relicensure of its supplier
15 license. This company is All American Bingo, LLC.

16 If approved today, these companies would receive their
17 respective licenses for January 1, 2025 through December 31,
18 2025.

19 I would be glad to answer any questions you might have.
20 Thank you.

21 CHAIRMAN ZIMMERMAN: Does anyone have any questions?

22 COMMISSIONER CONWAY: I'll throw one out. We all know
23 the decline in the number of licenses issued in bingo gaming.
24 Is there a decline in the number of suppliers who are making
25 application to the State of Missouri for --

1 CORPORAL DOZA: These are -- I can only speak for the
2 ones I've done in the past. These are the same companies that
3 I've done --
4 COMMISSIONER CONWAY: They're all maintaining a
5 business interest in the state then?
6 CORPORAL DOZA: Yes.
7 COMMISSIONER CONWAY: Okay, thank you.
8 CHAIRMAN ZIMMERMAN: Any other questions? Thank you.
9 I move to approve Resolution Number 24-002-B. Is there a
10 second?
11 COMMISSIONER CONWAY: Second.
12 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
13 would you call the roll?
14 MS. FRANKS: Chairman Zimmerman?
15 CHAIRMAN ZIMMERMAN: Approved.
16 MS. FRANKS: Commissioner Conway?
17 COMMISSIONER CONWAY: Approved.
18 MS. FRANKS: Commissioner Hane?
19 COMMISSIONER HANE: Approved.
20 MS. FRANKS: Commissioner Spaulding?
21 COMMISSIONER SPAULDING: Approved.
22 MS. FRANKS: By your vote, you've adopted Resolution
23 Number 24-002-B.
24 CHAIRMAN ZIMMERMAN: Thank you. I move to approve
25 Resolution 24-003-B. Is there a second?

1 COMMISSIONER HANE: Second.
2 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
3 would you call the roll?
4 MS. FRANKS: Chairman Zimmerman?
5 CHAIRMAN ZIMMERMAN: Approved.
6 MS. FRANKS: Commissioner Conway?
7 COMMISSIONER CONWAY: Approved.
8 MS. FRANKS: Commissioner Hane?
9 COMMISSIONER HANE: Approved.
10 MS. FRANKS: Commissioner Spaulding?
11 COMMISSIONER SPAULDING: Approved.
12 MS. FRANKS: By your vote, you've adopted Resolution
13 Number 24-003-B.
14 CHAIRMAN ZIMMERMAN: And finally, we have Consideration
15 of Licensure of Key Person, Resolution 24-068. Sergeant Sammy
16 Seaton will be making the presentation.
17 SERGEANT SEATON: Chairman Zimmerman and Commissioners,
18 good morning.
19 Missouri State Highway Patrol Investigators and
20 Missouri Gaming Commission Financial Analysts are presenting
21 one Key Person background investigation for your
22 consideration.
23 This investigation included, but was not limited to,
24 civil, criminal, financial, and general character inquiries
25 that were made in the jurisdiction where the applicant has

1 lived, worked, and frequented.

2 The applicant being presented for your consideration is
3 Billy George Lance, Junior, Aristocrat Leisure Limited,
4 Non-Executive Director.

5 The investigative findings were provided to the
6 Missouri Gaming Commission Staff for their review, and
7 investigators are available to answer any questions you might
8 have.

9 CHAIRMAN ZIMMERMAN: Any questions for Sergeant Seaton?

10 COMMISSIONER HANE: No.

11 CHAIRMAN ZIMMERMAN: Kevin?

12 COMMISSIONER SPAULDING: Yes?

13 CHAIRMAN ZIMMERMAN: Any questions?

14 COMMISSIONER SPAULDING: No, I don't have any.

15 CHAIRMAN ZIMMERMAN: Okay. All right, thank you.

16 I move to approve Resolution 24-068. Is there a
17 second?

18 COMMISSIONER SPAULDING: Second.

19 CHAIRMAN ZIMMERMAN: Thank you. Any further
20 discussion? Angie, would you call the roll?

21 MS. FRANKS: Chairman Zimmerman?

22 CHAIRMAN ZIMMERMAN: Approved.

23 MS. FRANKS: Commissioner Conway?

24 COMMISSIONER CONWAY: Approved.

25 MS. FRANKS: Commissioner Hane?

1 COMMISSIONER HANE: Approved.
2 MS. FRANKS: Commissioner Spaulding?
3 COMMISSIONER SPAULDING: Approved.
4 MS. FRANKS: By your vote, you've adopted Resolution
5 Number 24-068.
6 CHAIRMAN ZIMMERMAN: All right, thank you. That
7 completes all of the items on our December agenda, so I'll
8 make a motion to adjourn the December 4, 2024 meeting of the
9 Missouri Gaming Commission. Is there a second?
10 COMMISSIONER CONWAY: Second.
11 CHAIRMAN ZIMMERMAN: Any further discussion? Angie,
12 would you call the roll?
13 MS. FRANKS: Chairman Zimmerman?
14 CHAIRMAN ZIMMERMAN: Approved.
15 MS. FRANKS: Commissioner Conway?
16 COMMISSIONER CONWAY: Approved.
17 MS. FRANKS: Commissioner Hane?
18 COMMISSIONER HANE: Approved.
19 MS. FRANKS: Commissioner Spaulding?
20 COMMISSIONER SPAULDING: Approved.
21 MS. FRANKS: we're adjourned.
22 CHAIRMAN ZIMMERMAN: we're adjourned, thank you all
23 very much for coming, and have a happy holiday.
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REPORTER'S CERTIFICATE

I, Susanne E. Moon, Registered Professional Reporter, Certified Real-time Reporter, and Certified Court Reporter, certify that on December 4, 2024, I was present and reported the proceedings held before the Missouri Gaming Commission, and I further certify that the foregoing 32 pages contain a true and accurate transcription of the proceedings.

Susanne Moon
Susanne E. Moon, RPR, CRR, CCR #473

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37
Susanne E. Moon
Certified Court Reporter
573-378-9186

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