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4	BEFORE THE MISSOURI GAMING COMMISSION
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12	TRANSCRIPT OF HEARING
13	OCTOBER 26, 2022
14	9: 30 A. M.
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20	ST. CHARLES CITY HALL
21	200 North Second Street
22	St. Charles, Missouri
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1 Susanne E. Moon Certified Court Reporter 573-378-9186

1	<u>PROCEEDINGS</u>
2	CHAIRMAN LEARA: We'll call the meeting of the Missouri
3	Gaming Commission to order. Angle, please call the roll.
4	MS. FRANKS: Chairman Leara?
5	CHAIRMAN LEARA: Present.
6	MS. FRANKS: Commissioner Conway?
7	COMMISSIONER CONWAY: Present.
8	MS. FRANKS: Commissioner Hane?
9	COMMISSIONER HANE: Present.
10	MS. FRANKS: Commissioner Zimmerman?
11	COMMISSIONER ZIMMERMAN: Present.
12	CHAIRMAN LEARA: All right, we have a quorum. First
13	item is the Approval of the Agenda. I move that we approve
14	the agenda as printed. Is there a second?
15	COMMISSIONER CONWAY: Second.
16	CHAIRMAN LEARA: Any discussion? Seeing none, Angie,
17	call the roll.
18	MS. FRANKS: Chairman Leara?
19	CHAIRMAN LEARA: Approved.
20	MS. FRANKS: Commissioner Conway?
21	COMMISSIONER CONWAY: Approved.
22	MS. FRANKS: Commissioner Hane?
23	COMMISSIONER HANE: Approved.
24	MS. FRANKS: Commissioner Zimmerman?
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COMMISSIONER ZIMMERMAN: Approved.

MS. FRANKS: By your vote, you've adopted the agenda.

CHAIRMAN LEARA: Before we get started, I think we have a presentation. Would that be correct? Tim, you have the floor.

MR. McGRAIL: Good morning. If I could have Amy
Blankenship come forward, please. She's not very happy about
this. So some of you may know Amy. Amy came to us from
another state agency three and a half years ago and took over
as the Assistant Director of Admin, which is really handling
the operation of our agency as far as our billing, our IT, our
HR, any duties assigned that we actually give her. She's
basically a Jackie of all trades in what she does. So she's
very good at it.

Unfortunately, as similar to last month we had one, she's leaving us to go to another agency. It's a great opportunity for her, and so we're going to miss her, the fact that she is leaving us and leaving us kind of empty handed. She understands that. But she has everything in order for us, so we're not too worried as far as where we'll be in the future down the road.

Like I say, she has a talent that we knew that sooner or later another state agency was probably going to snatch her and take her away from us. We wish her the best, and so we'd

ı	I like to present her, on behalf of the Commissioners as well as
2	the Judge, a Certificate of Appreciation.
3	Thank you for all your hard work and dedication to the
4	Missouri Gaming Commission throughout the three and a half
5	years. Congratulations on your new position, we wish you the
6	best in your new career.
7	MS. BLANKENSHIP: Thank you. Thank you for that.
8	CHAIRMAN LEARA: Thanks, Tim, and the best wishes for
9	you, Amy.
10	MS. BLANKENSHIP: Thank you.
11	CHAIRMAN LEARA: Thank you. I'd like to take a moment
12	of silence for the tragedy that happened this week at CVPA,
13	which is Central Visual Performing Arts School, formerly known
14	as Southwest High School where I attended, and so for a moment
15	we'll recognize a moment of silence with them. Thank you.
16	[MOMENT OF SILENCE]
17	CHAIRMAN LEARA: All right, thank you all.
18	Next item on the agenda, Consideration of Minutes From
19	September 28. I move for the approval. Is there a second?
20	COMMISSIONER ZIMMERMAN: Second.
21	CHAIRMAN LEARA: Any discussion on the minutes? Seeing
22	none, Angie, call the roll.
23	Ms. FRANKS: Chairman Leara?
24	CHAIRMAN LEARA: Approved.
25	

1	MS. FRANKS: Commissioner Conway?
2	COMMISSIONER CONWAY: Approved.
3	MS. FRANKS: Commissioner Hane?
4	COMMISSIONER HANE: Approved.
5	MS. FRANKS: Commissioner Zimmerman?
6	COMMISSIONER ZIMMERMAN: Approved.
7	MS. FRANKS: By your vote you've adopted the minutes of
8	the September 28, 2022 meeting.
9	CHAIRMAN LEARA: Next item on the agenda, Consideration
10	of Relicensure of Class B, Century Casino Cape Girardeau. I
11	think we will have Lyle Randolph do a presentation. You have
12	the floor. Welcome.
13	MR. RANDOLPH: Good morning, Chairman, Commissioners,
14	Executive Director and Staff. Thank you for the opportunity
15	to be here in St. Charles to present this request for renewal
16	for the Class B license for Century Casino Cape Girardeau.
17	I'm Lyle Randolph, the Vice President and General Manager of
18	the casi no.
19	Joining me today we have kind of a large group come up
20	from southeast Missouri, some important members of our team.
21	I'll ask them all to stand and kind of run through it real
22	qui ckl y.
23	Ginger Albrecht, our Director of Finance; Roger Eledge,
24	our Director of Casino Operations; Chris Roth, our Planning

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and Analysis Manager; Susan Poe, our Compliance Manager. We have Tatiana Parham, our Marketing Manager; Chuck Holbrook that's our Director of HR; Lisa McMahan, our Director of Marketing.

We also have some folks from the Caruthersville property. Those will stand. Denny will be addressing the group a little later, but we have Denny Callen, General Manager at Caruthersville; David Lynn, the Director of Finance. We also have Corporate Director of Compliance, Angle Tirey. So we appreciate those folks coming up and joining us.

It was October 30, 2012 that the casino opened in Cape Girardeau, so our team is proudly celebrating our tenth anniversary of the property this month. I've served as the general manager for nine of those ten years, but I still feel relatively new. I transferred to Cape in 2013 after having been at the Caruthersville property for approximately 18 years.

Our Caruthersville team is certainly proud of the ten years of positive impact to the community and the state. The casino has generated 10 million dollars in real estate and property tax on a parcel of land that had largely sat vacant for a dozen years. It actually had been donated to the Chamber of Commerce at one point.

Our team is proud of the 118 billion dollars for the

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Missouri Education Fund that's been generated, 28 million dollars in gaming and admission tax to the City of Cape Girardeau, and 116 million in wages and benefits that have been provided to our employees.

I am personally very proud of the approximately 20 percent of our current team members that have been with the casino since day one. On the left, some of the photos we took at a special reception we held earlier this month to honor those employees. On the right, those aren't mug shots, those are their original photos from their badges from day one. You might recognize a few of those folks in there; Roger and Ginger and Susan were all day one employees, and they're still with us and here today.

The City of Cape Girardeau entered into a favorable development agreement prior to the casino opening in 2012. After the initial payment of over two million dollars, two funding mechanisms that really are in addition to gaming and admission tax have provided some ongoing additional revenue for the community. One of those was triggered by the formation of the neighborhood property owners approving a downtown community improvement district, and that's generated over \$100,000 since 2015. And the city's Riverfront Region Economic Development Fund has received over 1.9 million that's used primarily for improvements in the downtown region.

The city -- and we're very pleased to have Mayor Stacy Kinder with us here today -- has done really an excellent job in leveraging all those casino funds for maximum value in the community. And again, those are on top of the admission and gaming tax.

During the specific licensure period, the casino paid out over 68 million dollars in gaming, sales, and property tax. The casino has also contributed to local economy by providing nearly 33 million dollars in salary and wages and 11 million in employee taxes and benefits.

The initial Cape Girardeau project was an investment of 128 million dollars. We've added an additional 14 and a half million in capital to improve the property since that time. Three years ago this Commission approved the license transfer of the casino in Cape Girardeau from Eldorado Resorts to Century Casino. That was in December of '19. Just a few months later is the pandemic, all of those challenges, we were in the middle of rebranding to Century Casinos.

Despite those challenges and that uncertainty, Century continued to make significant improvements at the property including in technology. Within the first year of ownership, Century invested 2.3 million dollars in system upgrades. They've spent an additional 1.6 million in slot machine and new slot tournament software in Cape Girardeau.

We also enhanced the food and beverage venues. In May of '21, the Red Star Grill was renovated and opened with great casual food and live entertainment. The name is actually a tribute to the local neighborhood known as the Red Star Neighborhood. The old shoe factory that used to be there had a large red star painted, Star Brand shoes, and so the neighborhood's still referred to as Red Star, and we kind of pay homage to that with the venue.

The other venue we're very excited about with its amazing views of the Mississippi River opened with upscale dining and cocktails, Beacon 53. It derives its name from the casino's location on the river at Mile Marker 53 on the upper Mississippi. Century has invested over 800,000 in renovations in these outlets using both our in-house team and local contractors.

Safety and security. The safety of our guests and employees are a top priority. In this changing world there's always those challenges and we take that very seriously. We maintain a strong relationship with local law enforcement and I'd say that we have an exceptional MGC enforcement team at the property. As public locations face evolving challenges, we've added additional security measures to control access by securing doors and adding additional proximity cards.

But we still don't think that's enough. We've had

ongoing conversations and we think that there's more that we can do there, and we will -- we have a project where we're going to enhance that really to protect back of house and add additional security from that standpoint.

Responsible gaming. We understand the duty we have as a license holder to be a responsible steward. Century Casino will always focus to minimize any negative impact that we have on the community relating to underage or compulsive gaming, provide annual training for all of our team members and provide incentives for the team to properly identify underage or disassociated persons trying to enter the casino.

During the licensure period our security team validated over 236,000 customer IDs. Out of that, over 3,000 were turned away for being underage, presenting false ID or being intoxicated.

Our team also understands the importance of social responsibility.

CHAIRMAN LEARA: Lyle, can I interrupt? I have a question.

MR. RANDOLPH: Yeah, sure.

CHAIRMAN LEARA: What's the Bounty Hunter program?

MR. RANDOLPH: The Bounty Hunter program is a reward program for team members if they do identify, then there's a cash award that's paid out to the team member; and so we will

pay those to encourage that they look and try to identify fake IDs or if they identify underage. Again, it's a -- if an underage is on the floor, it's a potential error that we've made, but we want to still encourage them to report that.

CHAIRMAN LEARA: Okay, thank you.

MR. RANDOLPH: Our team understands the importance of social responsibility. While many companies say it, I believe Century Casino truly has demonstrated that the support of the local people, the community and our team members are really what make a company a success. Century Cares is our charitable brand which we launched with the Missouri properties. We actually started that here in Missouri. We've made over 1.2 million in charitable contributions since the property opened, with over 650,000 in cash and in-kind donations during the licensure period.

Our team members are truly a part of the community, they volunteer their time in Cape Girardeau and the surrounding communities. And while Century strongly supports their efforts, it really is that the team members consider our region their home and are vested in ensuring it remains a great place to live.

Century has reinvested back in Missouri's team members.

At the beginning of the year we announced two million dollars in additional pay and incentives for our team members in 2022.

We launched a unique incentive program that provides a 25 cent raise for hourly team members for every 500 hours worked.

Every 500 hours worked you get that pay rate increase. For a full-time employee, that's roughly around every three months.

Century allowed us to launch that program in Missouri, and we've seen strong success with it.

Also below you can see the positive minority employment and female management numbers on the screen. I want to say that there's no question that Century Casino in Cape is a choice employer really for all diverse persons. We maintain a sincere approach to treat everyone with dignity and respect. It's not just words in an employee manual, or on a presentation. Come to Cape Girardeau and visit with our team. You will find people of all backgrounds and experiences that may not have fit in in school or may not fit in in certain parts of the community that have found a home with us at the casino in Cape Girardeau.

Vendor diversity. This has really been a challenging period for vendor diversity. The pandemic certainly impacted the ability to source any materials and products, let alone from diverse vendors, and it's made it difficult in many cases. Despite this, our MBE spend for 2022 is at its highest percentage since before 2018 levels. We're focused on bringing the WBE back to those levels.

I would like to point out the letter on the bottom right is from the Commission staff to our finance team for recognizing them for their excellent record keeping relating to this. Tracking these purchases and validating that information is not a simple task, as I'm sure the MGC staff can attest to, so it's something we take very seriously.

As far as our approach, success in this really comes from, to me, developing strong local businesses that can provide the products that we need in the industry. We would love to buy all of our supplies from Missouri-based companies, minority and women-owned businesses, but as an example, for cards, dice, slot tickets, there currently are no Missouri licensed suppliers based in Missouri; not talking about MB or WB, but no Missouri-based licensed suppliers currently. Midwest Game Supply out of -- was purchased recently and that was the last one that's on the list, so it is a challenge from that standpoint and something that we should work and focus on.

One of the things -- part of the Century Casino mission statement is that the casino should add value to the community. One way we try to achieve that is hosting events such as this two-day Shipyard Music Festival. This is a family friendly event, so in addition to customers, this really is about the community. It's done in conjunction with

several local partners and has been on our property for the past two years. This is a great day of music and food from local vendors and booths set up by community organizations; and this year it brought over 3,000 people to the property.

I'm very excited to update the Commission on our partnership with Southeast Missouri State University. I believe it was last year during the visit to Cape I described a proposed idea to bring the university level culinary classes to some of our underutilized kitchen space.

In August in coordination with Dr. Vargas, who's seen in the picture there, the president of SEMO, we launched a pilot program in which the university is currently holding four classes, a total of 13 credit hours, in the former buffet space. Initially, we see this as a great opportunity to promote additional collaboration between the community. We also see it as a great work force development opportunity, and in the future we see it kind of transitioning even into entrepreneurship and business and marketing opportunities.

You know, we don't know exactly where this program will lead us, but I think it would be great to see this grow into a collaborative space that's focused on food and hospitality that utilizes this former buffet space as an entrepreneurial food hall and training center.

For those that have visited the casino in Cape

Girardeau in downtown, you may recall that it kind of anchors the north part of the downtown. It is approximately a quarter mile from kind of what we consider the key intersection of Main and Broadway. That stretch between the businesses of downtown and the casino has always kind of been underdeveloped. When you make that left turn and go to the casino, there were some industrial locations but a lot of vacant lots and so forth.

It's really been a goal of mine to see growth along this connection, and I'm pleased to report that there's been several important pieces that have come together during the licensure period. From the north heading south, the historic James Reynolds house built in 1857 has been renovated by a non-profit. We have some members of our -- some employees that are on the board of that organization.

Catholic Charities of Southeast Missouri is doing an eight million dollar investment on Main Street on a project called Life House that will just be a couple of blocks away from the casino. Two residential condominium developments, something relatively new for Cape Girardeau, are being located. These are high quality residences that bring a whole new level of residential living to downtown Cape.

Additional development ideas are in the planning stages, and we're also excited to see how our hotel

development is going to spur even more, so I always tell everybody to come back in five years, ten years and see the additional development between the downtown and the casino and what we've been able to accomplish.

All of the things I've discussed would not be possible without the exceptional results produced with Century and our Missouri teams. As publicly reported for both the Missouri properties, our EBITDAR, a profitability measure, in 2021 was 58.6 million, double from obviously the pandemic impact in 2020, but you can see the numbers from prior to that.

For the first six months reported so far in '22, EBITDAR is already at 26 million, not far from those annual totals of pre-Covid operations. On the right you can see that in '21 our two Missouri properties generated 32 percent of Century Casino's revenue and 59 percent of its profits, so Missouri is very important to our company and Century has certainly responded by approving significant reinvestment at both of the properties in Caruthersville and in Cape Girardeau.

In Cape, we're excited to give an update on the construction of our new hotel. This six-story hotel will connect to the south part of our existing facility. Our new hotel lobby and coffee shop will connect to the existing casino entrance. You can see on the right a glass enclosed

stairwell provide a spectacular new entrance to the recently renovated Beacon 53.

Our primary partners in this project are all Missouribased companies. Penzel Construction of Jackson is the general contractor, Kuhlman Design Group out of St. Louis is the design firm, Navigate Building Solutions also out of St. Louis serves as the owner's representative of the project.

We held a groundbreaking ceremony in May. This photo shows the employees of various departments standing together with the Co-CEO Erwin Haitzmann and other members of the Century Board of Directors that traveled from Austria for the event. We got our current employees along with the board, the important players that helped us break ground on that project.

And as you can see, construction is well underway.

Because of our proximity to the river and seismic zone requirements, significant foundation work is necessary and it is nearing completion. We expect most of the subsurface work to be completed within the next few weeks, and then we'll really start to see some things moving above ground level.

I'll show you some renderings of the project. This is the lobby -- the hotel lobby entrance, kind of another view looking the opposite way, a rendering of one of the king hotel rooms. And one of the things I'm real excited about, the top floor will feature five premier suites, including this

remarkable circle suite with a 180-degree view of the river and a view of downtown Cape Girardeau. We're excited to hold events and offer that for the public.

CHAIRMAN LEARA: Lyle, does the hotel have any sort of hospitality branding name or is it Century?

MR. RANDOLPH: It's currently going to be just Century and not a flagged brand as well, will be internal brand.

The hotel at Century Casino in Cape Girardeau will make the property clearly visible from the downtown area, Main Street and even from the bridge as travelers come across from Illinois.

Century Casino has committed 30 million dollars of this project, that's a little more than I told you last time. We continue to face challenges with costs. The hotel is estimated for completion in the first half of 2024.

I kind of made this comment last year at the Class A license renewal, and I want to say it once more. In our three years with Century Casino, they have always given our leadership teams the flexibility to make decisions that are in the best interest of our local operations, decisions that make financial sense but are still profitable, but also have a true positive impact to our community and to our team members.

On behalf of the entire Century team, I want to thank the Commission staff for their continued assistance and

support in helping us to continue to make a positive impact on Cape Girardeau. I'll be happy to answer any questions.

CHAIRMAN LEARA: Any questions for Mr. Randolph? Okay, no questions for Mr. Randolph. Thank you.

MR. RANDOLPH: We have the mayor of the City of Cape Girardeau that will be presenting next.

CHAIRMAN LEARA: The mayor's welcome to take the floor.

MR. RANDOLPH: Mayor Stacy Kinder.

CHAIRMAN LEARA: Welcome, Madam Mayor.

MAYOR KINDER: Well, thank you all for having me. I'm thrilled to be here. I appreciate this chance to brag a little bit about Century and our partnership in Cape Girardeau. As Lyle referenced, in 2012 the city developed --well, of course, we saw the casino arrive, but the city developed the Casino Funding Policy which spells out exactly how revenue from the casino is allocated.

And beyond all of the community support that Lyle mentioned earlier, what this translates to us in the city are the following numbers, which I have just from 2021. We have unallocated cash of 2.7 million dollars. We have an endowment built of up of \$500,000. We have downtown allocations of \$170,000. We have a regional economic activity allocation to surrounding municipalities of \$75,000 and total allocations of \$1,735,000. So that's just from last year, which we know was

even a challenging year; so just seeing some tremendous success in having the casino in our city.

Century Casino continues to be not only an important financial partner to the City of Cape but also an important community partner, as Lyle spelled out clearly. They are involved in dozens of activities in the city and also serve as a very important venue for large-scale events. Most notably, as Lyle mentioned, the parking lot serves as a prime location for our two-day music festival, Shipyard.

And I'll just add, you saw a picture that Lyle showed of the parking lot during Shipyard. I will say -- this sounds silly, but I'm very pleased with their parking lot. It's very nicely landscaped. Surrounding the casino -- I don't know if you could tell in those pictures -- there are residences, it's just plopped right in the middle of a neighborhood. And the casino has really done a great job in blending their lighting and their landscaping. And so having a music festival in their parking lot, don't imagine that you're sitting in the middle of a giant, you know, Sam's Club or Wal-Mart parking lot; it's actually a wonderful venue.

And then inside the casino they have conference rooms that are used probably daily, I'm not sure -- a lot, often -- for larger events.

Century Casino, as Lyle discussed clearly, is bringing

the new hotel to the city next year. In events like Shipyard our patrons actually have to stay in other towns due to the shortage of hotel rooms, so the city often sees our hotels completely booked up, even when large sport events or other events come to town; and so having a facility like that in our downtown overlooking our river is going to be extremely welcome to many.

The area the casino is located in is getting a lot of attention right now from developers, and this is going to serve our community just in a wide variety of very positive ways. Most importantly, the addition of the hotel will bring more people to our downtown which will in turn generate more development, more business and really a safer environment for everyone.

So we see it all as a very, very positive facility to have in our community, a great partner, great partner. I can't really overstate that enough. That concludes my comments. If you have any questions, I'd be happy to try to answer them.

CHAIRMAN LEARA: Any questions for Mayor Kinder? Mayor, thank you.

MAYOR KINDER: Thank you so much.

CHAIRMAN LEARA: Thanks for traveling up here for that, and your comments were well received. Thank you.

MAYOR KINDER: All right, thanks.

CHAIRMAN LEARA: I'd like to recognize the mayor of St. Charles, Mayor Borgmeyer. Welcome.

MAYOR BORGMEYER: Thank you.

CHAIRMAN LEARA: Thanks for having us here and allowing us to use your facility.

MAYOR BORGMEYER: Yes, you kicked me out of my meeting this morning. This is a very auspicious occasion, A, because you're here; and B, because it's the fifth time I've worn a tie in three and a half years of being mayor, so there's something to be said about that.

We're very honored that you're here. Gaming, as you know, is a very important element in our community here in St. Charles. Also I'm a member of the Dock City Mayors, which are all of us mayors along the river that have casinos involved, and we all have our VLT concerns, which I'm sure has been brought to your attention before. We hope that you look into that and give us some relief. I believe our exposure on that's a million-four in St. Charles, so it's something that we're very concerned about.

That being aside, very pleased that you're here. I have a lot of respect for what you do and the issues that you must deal with, and welcome to come back anytime. We're a tourism city and the casino's doing very well. I'm pleased to

1	say that after Covid we seem to have rebounded fairly well,
2	and it's just a good thing for the City of St. Charles.
3	So pleased to be with you.
4	CHAIRMAN LEARA: Any questions for the mayor?
5	MAYOR BORGMEYER: Don't adjust my chair, okay. I'll
6	never get it back where I want it if you do that.
7	CHAIRMAN LEARA: It's quite comfortable, thank you.
8	Mr. Mayor, thank you; and thanks for having us or allowing us
9	to use your facility.
10	MAYOR BORGMEYER: Sure, it was great. Thank you.
11	CHAIRMAN LEARA: It's very nice, and we think highly of
12	St. Charles, so thank you.
13	MAYOR BORGMEYER: Thank you.
14	CHAIRMAN LEARA: Any public comment further about the
15	Century Casino? We're going to go back to that. We'll open
16	that. If not, we'll move on to the investigative side.
17	Sergeant Masters [sic], you have the floor.
18	Before you get started, Sergeant, is there anyone else
19	from St. Charles here, from the county, from the city? No one
20	else? Council members? None, okay. So we've recognized
21	everyone. Sergeant Masters [sic]?
22	SERGEANT SEATON: Mr. Chairman and Commissioners, good
23	morning. IOC-Cape Girardeau, LLC, doing business as Century
24	Casino Cape Girardeau submitted a relicensing application to

The

1	results of our audit and the specific details related to those
2	findings are contained within the summary report in your
3	possession. I'll be happy to answer any questions you may
4	have.
5	CHAIRMAN LEARA: Any questions on that report? Okay,
6	we've seen that, thank you. Staff recommendation?
7	MR. GREWACH: Staff recommends approval.
8	CHAIRMAN LEARA: Any questions on that? Seeing none, I
9	move for Resolution Number 22-058 be approved. Is there a
10	second?
11	COMMISSIONER ZIMMERMAN: Second.
12	CHAIRMAN LEARA: We have a second. Any discussion?
13	Seeing none, Angie, call the roll.
14	MS. FRANKS: Chairman Leara?
15	CHAIRMAN LEARA: Approved.
16	MS. FRANKS: Commissioner Conway?
17	COMMISSIONER CONWAY: Approved.
18	MS. FRANKS: Commissioner Hane?
19	COMMISSIONER HANE: Approved.
20	MS. FRANKS: Commissioner Zimmerman?
21	COMMISSIONER ZIMMERMAN: Approved.
22	MS. FRANKS: By your vote you've adopted Resolution
23	Number 22-058.
24	CHAIRMAN LEARA: Next item on the agenda, the
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Relicensure of St. Louis Gaming Ventures, LLC, and we have a presentation from Mr. Jerlecki.

MR. JERLECKI: Good morning, everyone. My name is Mike Jerlecki. I'm the Vice President and General Manager of the Hollywood Hotel and Casino in St. Louis. Much appreciate the opportunity to come and present the relicensure for the property this morning.

What I'd like to do first is introduce some of the team members that are here. I'll ask them to stand as well and try to go around the room, and hopefully I don't forget anyone.

So some of the team members from Hollywood this morning, we've got Ben Kowalski, he's our Vice President of Gaming Operations; Stacey Lutjen, who's our Vice President of Human Resources; Sara Panek, who's our Vice President of Marketing; Robert Ruiz, who is our Vice President of Hotel and Hospitality; Steve Peate, Steve's here, he's actually the General Manager of River City Hotel and Casino as well; and also from -- let's see, I think I got everybody there.

And then also from PENN Entertainment, in the back of the room is Mr. Aaron Rosenthal, he's our Senior Vice President of Regional Operations. And then I may cover that, and I think -- oh, and then Kevin Meyer, Kevin's here to my left, he's our Director of Compliance; and then on hand as well that will make a statement later today is the mayor,

Mr. Mike Moeller, and then our City Administrator, Ms. Tracey Anderson.

Again, thank you, everyone, for the opportunity today. Just a brief overview of our property. PENN Entertainment, it's actually PENN -- it was PENN National Gaming, PENN Entertainment -- acquired the property in 2012 and in two thousand and -- later that year, GLPI, who's our landlord, we have a triple net lease with that corporation, acquired the assets and the real estate. It's a 220-acre property, multiple dining outlets, entertainment venues, 502-room hotel, 120,000 square feet of gaming. Those are some of the logos of our current food outlets that are at the property.

The company was founded in 1972 just as a small race course in Pennsylvania, and it has grown exponentially over the years. The most notable change that you'll see throughout these slides is really our parent company's name. It changed this year from PENN National Gaming to PENN Entertainment, and it really just reflects our position now as North America's leading provider of integrated entertainment, sports content, gaming experiences, and the brand really displays that we're in the business of fun. It aligns with our mission of being a first class provider of those different entertainment options, and Hollywood is definitely in line with that; and we continue as a corporation to have the most diverse and wide-reaching

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portfolio of casinos throughout the country.

As noted on this slide, the four-year period for this relicensure, '18 basically to '21, Hollywood Casino through these various mechanisms of personal property tax, real estate tax, has collected north of -- and paid north of 250 million dollars in all those different types of taxes as well as during that window of time the employee compensation, really just wages for our team members, has exceeded well north of 87, almost 88 million dollars.

In terms of property performance, the AGR and admissions was really solid for the years leading into 2020, and then you can see the dip there. Unfortunately, 2020 happened. And a member that's not here today, Chris Bruno, he's our Vice President of Finance, he's out with Covid, so apparently we're still dealing with that a few years later.

But really, for the majority of 2020 and then really into 20 -- for the majority of 2020 and then even into a period of 2021, the safety and wellbeing of our guests and team members was really at the fore; and with some of the restrictions and different things that were in place for us in St. Louis County, we were unable to fully utilize the assets of our facility to drive the business that we're typically used to; but I think, as you can see, there's a rebound there in 2021 and then 2022 so far, the numbers look good and things

are moving definitely in the right direction, and I think that's going to allow us to continually bounce back and actively market and reinvest in our assets as we focus on growing our business.

In terms of capital investments, the next few slides really highlight some of the capital investment that we've done on the property over the past four years. The general maintenance category there that's listed also includes new slot machines that help us provide our guests with some of the latest and most attractive slot product. The casino currently is also just in the midst of refreshing the casino as well as our casino carpet.

The pictures on this slide, the upper left, as I mentioned, we're just in the midst of working on our casino carpet. It's about a two million dollar investment that we're hoping to have finished -- I won't put Ben, our VP of Casino Ops on the spot, who's managing that project for us, but we're hoping to have that done in the next month, month and a half or so, as well as this slide highlights just the exterior of our building, our Hops House patio that we utilize when we bring customers back and forth throughout the campus, our large amphitheatre.

There's also a picture in the lower center that was actually taken from the St. Louis Music Park towards the

casino. The parking areas, as someone mentioned parking areas earlier today, we utilize the parking areas throughout the entire campus for the large events and things that happen on our facility.

On the right-hand side, and unfortunately it's cut off a little bit, I don't know how we -- you might be able to see it over here. Some of the investment and the technology that we're doing at our property includes some of the different robots. One of those is used to serve food, the other one helps us with clean carpets and different things like that, as well as in the packet that the Commission was given there's other investments in the property that we're currently undertaking, things that are going to happen over the next years that really right now only our internal stakeholders, our partners at the city are aware of at this time.

Another exciting investment that we've done at the property -- first I've got to give a shout out to Judge Peggy, Tim, Cheryl, Kelly, Kelly, a bunch of the folks that are here in attendance today -- is our investment in our cashless gaming technology. This is really the most cutting edge technology that's proliferating throughout the gaming industry right now, and the benefits of this technology are highlighted on the slide. And we expect this to really put a product in front of our guests, our current guests as well as help us

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attract the next generation of casino gamers.

Currently PENN Entertainment has ten properties live in four states around the country with this technology, and this quarter, fingers crossed, when we include Missouri, we'll have 11 more properties in five additional states that's going to bring this technology to the fore; and we're confident this is going to be a smash hit again for keeping our current customers engaged as well as attracting new customers.

Some potential future investment, in the lower lefthand corner is a picture of a sports book, so anything any of us can do to help move that legislation forward would be greatly appreciated, but hopefully at some point when that legislation is approved we can implement and put some type of sports betting facility sports book on our property. will help bring in entertainment gambling, sports gambling experience to our facility.

We're also looking at reinvesting in some dining outlets as well as some underutilized meeting space as well as refurbishing some of our additional meeting space. past few years as well as in the future, as I've called it, I've termed it our "campus," we continue to reinvest in some of the infrastructure when it comes to signage, outdoor areas, parking, monument signs, different things like that that will help us further integrate into the experience of the campus,

the large Hollywood amphitheatre, the ice center, the music park and the casino.

Security and safety, always at the fore for our property. A lot of the statistics were provided in the documents that you've received, but we're happy to announce our total medical incidents for both employees and guests have decreased over the years since 2018. We focus diligently on safety, front of the back of the house, monthly training on safety topics, the safety committee, in-depth investigations. I'd also like to give a thanks and a shout out to our Pattonville first responders. Basically it's located right across the street from Hollywood Casino that allows them to respond almost immediately to any serious incidents that we have on property.

The picture on this slide, it's interesting technology. We have an archway that covers the main drive into basically the casino, the music park and the ice center; and albeit that picture may not be the best representation of it, it takes very high definition pictures of vehicles that come in and out of the property, it captures the license plate, the vehicle make and model, it uses smart technology to do that, it also captures pictures of the driver. We work with the Maryland Heights Police Department to flag vehicles that we just want to know if they come in and out, stolen vehicles, things like

that. So that technology has been very, very beneficial for us to help prevent crime and incidents on the property.

And I'll also give another shout out to Master Sergeant
Amy Johnson and the MGC agents that are located on our
facility; they do a great job to help us promote and support
the safety efforts on our facility.

In terms of our MBE/WBE numbers, as of right now, the latest stats on there in terms of the end of 2021 combined, those numbers are at 38.4 percent, which I'm extremely proud of and proud of the job that the team at the facility does. There's fluctuations from year to year, and some of that has to do with some of the capital projects that we do year to year. Some years it's more, some years it's less, but a 38.4 percent number in combined is -- we're very proud of that and we're trying to push that north, and members of our team continue to participate in vendor fairs, we host vendor fairs, we participate in different Chamber events that feature both MBE and WBE vendors, and that helps us find qualified vendors.

Additionally, our purchasing team, any time we spend more than \$3,000 on an item or a service or things like that, we always try to seek at least one MBE/WBE vendor whenever we're going to spend anything even close to that, so numbers that we're pretty proud of.

In terms of the diversity initiatives, the executive

team in St. Louis as far as the percentage that we have of women right now is at 25 percent. When we combine women and minorities, we're at almost 40 percent. We've got -- this highlights our PENN Diversity Initiative, our Women Leading at PENN and our PENN Entertainment Foundation.

We believe now more than ever that our community and team member partners, it's more than critical than ever that our core values, our foundation and how we conduct ourselves at Hollywood unquestionably helps us achieve our business objectives. The PENN Entertainment Foundation helps us -- or we participate in that and we help team members throughout the country, not just in Maryland Heights, but throughout the country, when like Katrina happened and it impacted some of our team members in the South, we were able to support some of those folks down there.

We've got our Women in Leadership, Women Leading at PENN Initiatives that we support women to advance and be promoted within our organization. We also have different things like our Sunshine Fund at the property. There was some recent flooding in Maryland Heights that we were able to help some team members who unfortunately lost everything, things in their home, their vehicles; but our property, our company, our team members rallied to help some of those folks as well.

The next few slides highlight our commitment and

efforts towards some of our environmental, sustainable and governance standards that all of our team members believe in and adhere to. Some of our diversity initiatives, we've partnered with Lincoln University, Harris Stowe University here in St. Louis where we've conducted career fairs, business school fairs, internship opportunities we've helped some of those folks with.

When we look at diversity as well and inclusion, some of the things that we've also done at the property is when our ice center -- the ice center that's located on our campus will host tournaments or events that involve hockey players that are blind or some that have some physical disabilities, we have accommodated things like sled hockey and blind hockey and things like that. So again, we look at all different ways of inclusion and diversity in some of our initiatives at the facility.

I made mention internally when I'd chat with our team members or others that there's -- my two favorite days of the year, notwithstanding a day when I need to come and present to all of you, is when we recognize our team member of the year at the casino as well as this day. This slide, what happens at the property, these were our diversity scholarship winners, and the pictures on the outside are of myself with some of our team members and their kids and then the two in the middle is

of Steve, our GM at River City, and two of the team members at River City and their kids.

We have a program where our team members can basically apply on behalf of their children for scholarships for college, and they go through different criteria based on need and things like that, and team members are chosen. We hold a surprise event, they don't know it's happening, we just basically say, "Hey, we need you to come and fill out some paperwork" and go from there in terms of applying for the scholarship award.

And on these days we were able to bring the team member, we have two dealers -- there were two dealers actually at Hollywood and their kids in the property and we surprised them with checks for \$20,000 for each of them that they were able to use for their college education. River City, the same thing, those two team members there each received \$20,000 for their college education as well. So super exciting day, that was a lot of fun for us to conduct those.

This is just an example of our My Heroes program. This is a program at Hollywood where it helps celebrate and recognize not only our guests but our team members that have served our country, and these are some of the inclusions in that program.

From a sustainability initiative and our commitment to

the community and our environment, Hollywood has really been the leader within PENN Entertainment when it comes to sustainability initiatives. We're sort of a test lab, if you will, and I'm proud to say that many, if not all of our other properties throughout the country, have adopted some of these practices.

And as you can see on this slide, our implementation of using bulk amenity dispensers in the hotel rooms, restroom hand dryers, EV charging stations that we allow our guests and team members to use those for free, through working collaboratively with our team, our customers, business partners, you know, we've made fantastic inroads.

There's always more to do. We look at the paper straws which I know some people don't like, but we still look at and test those, waste management programs, things like that; so this is an initiative we're going to continue, and there's always ways to improve and continue to get better, but sustainability is a big part of our operating culture.

Responsible gaming. Another cornerstone of our operation is our commitment to responsible gaming. A lot of notes on this program, our Veridocs system for checking and verifying IDs, the self-exclusion system, self-exclusion program, as well as we have mandatory training in our different departments when it comes to know your customer,

Title 31, suspicious activity reporting, structuring, money laundering.

We also -- the last bullet there is basically our Exclude One/Exclude All policy. PENN Entertainment -- I'm not sure we're the only, but we're one of very, very few, if there are others, where it's an exclude one, exclude all policy where basically if at any of our properties throughout the country, if a person identifies themselves or we identify them as someone that has a problem gaming, they are then excluded from all PENN National Gaming properties throughout the country, so it's an initiative and it's a program that, again, anything related to responsible gaming we take very, very seriously.

On this slide, our charitable contributions, this is just an example of some of the things that our team, our customers, our vendors, we do on an annual basis to help support those in our community that are in need. It just lists some of the organizations that we support, the Crisis Nursery, the Kaufman Fund, Arch City Pride. From 2018 through 2022 we've committed monetary and in-kind close to \$400,000 to these various efforts.

In terms of community outreach, on this slide in the lower right-hand corner -- again, it's cut off, you have to look over here -- that's the Kaufman Fund, that's one we've

gotten behind recently. It's a group of local gentlemen that donate all of their time, 90 percent of the money -- excuse me, in excess of 90 percent of the money that they collect goes directly to helping veterans in the community in need.

Hollywood conducts our annual golf tournament, and all proceeds from that tournament go directly to the Kaufman Fund. Last year we were able to basically write them a check for over \$31,000 that benefited the Kaufman Fund, and as that tournament continues to grow, we're excited about being able to contribute more for those folks.

And then there's some other pictures on here, the Pattonville Fire Department, they came to property, did some training, we were able to write them a check for \$2,500 just in appreciation.

The middle picture, there's an acrylic box, we place that located to our ATM machines, anyone that has a few pennies or a few dollars left over from slot tickets that they just want to get rid of, we collect those and donate those. There's months where that number approaches \$2,000, you know, one cent, seven cents, seventeen cents at a time; but those dollars are impactful for sure to the organizations that we support.

On the left, last week that's a copy of a letter addressed to me from the Maryland Heights Chamber of Commerce.

I was informed I was the recipient of the Maryland Heights
Chamber of Commerce Business Leader of the Year Award for the
positive contributions that the casino has made to the local
community. Honestly, I was humbled to receive that and truly
it's an award that recognizes all of the team members at
Hollywood for all the hard work that they do, and our team
will celebrate in that for sure.

As part of our economic development plan, on this slide it highlights the community improvement district. You've heard me use the word "campus," and this is sort of the campus that I refer to. It's made up of the casino, all the existing land. The land on Parcel 2 is where the Centene Music Park -- I'm sorry, the St. Louis Music Park and the Centene Community Ice Center sits. That was land that was owned by our landlord, the casino helped facilitate sale of that to the Legacy Ice Foundation City of Maryland Heights Centene Community Ice Center and Music Park sits there on basically where Parcel 2 is. And then just below Parcel 6 and 7 is where the Hollywood Hotel and Casino amphitheatre where we have naming rights and partner with that facility where that sits.

Community Improvement District tax, I mentioned that earlier, we participate in that where one percent of all the cash, food and beverage and hotel sales -- hotel room sales go

to help repay the bonds for the ice center. And from 2019 to 2021, Hollywood was able to contribute about \$265,000 to that to help again repay the bonds. It got off to slow start. Again, the facility opened in late '19 and then 2020 happened, so we're hoping over the next few years that that dollar amount will continue to increase.

The campus -- also Hollywood Casino expends many hours and hundreds of thousands of dollars a year annually in helping benefit the campus through flood protection, infrastructure improvement, managing outdoor operations and parking.

The other note on this slide in the lower left-hand corner, the Home Dock Association, myself with the support of our lobbyist, corporate government relations team members were also aligned with our mayor, our city administrator, the Maryland Heights Police Department, Chief Carson and other Home Dock mayors in support, individuals in helping fight the presence of illegal slot machines and the expansion of those throughout our area as well as the rest of the state.

And this is just another slide of part of the campus. That's the large Hollywood Casino amphitheatre, there's some of the stats there from performance of the amphitheatre and the St. Louis Music Park from this past summer. That really brings a lot of excitement and dynamics to this part of

district anchor. The city will continue to move forward to attract development and growth to the area. This development is communitive of key infrastructure investments made by the city, the State of Missouri and St. Louis County over many years. The city's contribution to these projects, which most notably include the extension of Route 141 Maryland Heights Expressway, would not be possible without gaming tax revenue generated by Hollywood Casino.

The city takes its roll as a steward of tax dollars very seriously. We are especially recognizant of our responsibility to ensure that gaming tax revenue are spent in a way that magnifies the impact of the regional economy. In addition to Route 141, the city has made significant investments in capital projects, including partnering with the St. Louis Blues to construct the Centene Community Ice Center and working with the Howard Bend Levee District to support future pumping stations to prevent flooding in the area adjacent to the casino.

The city has upgraded every collector street, replaced deteriorating curbs and gutters, installed sidewalks in residential areas and widened roads at our industrial parks with the help of the casino revenue.

Gaming tax revenues has allowed the city to expand recreational service. Our 92,000 square foot community center

features a fitness center, aquatics, gymnastics, a senior center, an indoor track and rentable meeting rooms. These funds financed half the cost of the construction of the center as well as helping to support government operations.

The infrastructure funded by gaming revenue has enabled us to attract major commercial investments, including expansion of Edward Jones and Worldwide Technology and future construction by the NorthPoint Development along 141 corridor.

Maryland Heights is now home to over 17,000 businesses that have collectively brought thousands of jobs to Maryland Heights and the entire St. Louis region. Maryland Heights celebrates its diverse economy and expanding hospitality and entertainment industries. In addition to the Hollywood Casino, Maryland Heights has more than 25 hotels, two major music concert venues and more than 50 restaurants. The casino has only served to enhance that industry and attract additional development.

Over 10 million visitors a year now visit the many thriving hospitality venues in Maryland Heights. Between being an economic hub, a major employment center and a thriving hospitality entertainment center, there's a lot going on in Maryland Heights. We work hard to best serve, connect with our residents and businesses. They feel secure making the most important investments in their life in Maryland

1	Hei ghts?
2	MAYOR MOELLER: No. Earth City is north of 70. Our
3	border is Highway 70.
4	CHAIRMAN LEARA: Okay. And did you say you have 50
5	hotels in Maryland Heights?
6	MAYOR MOELLER: Pardon?
7	CHAIRMAN LEARA: Did you say you have 50 hotels in
8	Maryl and Heights?
9	MAYOR MOELLER: We have yeah, uh-huh. We have, at
10	last count, about 3,800 hotel rooms, second only to the City
11	of St. Louis.
12	CHAIRMAN LEARA: That's impressive. Any other
13	questions? Mr. Mayor, thank you for coming. Thank you for
14	your comments.
15	MAYOR MOELLER: Thank you.
16	CHAIRMAN LEARA: Now, any public comment on the
17	relicensure of St. Louis Gaming Ventures Hollywood? Seeing
18	none, Sergeant Masters, you have the floor.
19	SERGEANT MASTERS: Good morning, Mr. Chairman and
20	Commissioners. St. Louis Gaming Ventures, LLC, doing business
21	as Hollywood Casino St. Louis, submitted an application to the
22	MGC on May 2, 2022, for the renewal of its Class B Riverboat
23	Gaming License which is set to expire on October 31, 2022.
24	Investigators from the Missouri State Highway Patrol,

1	MR. GREWACH: Staff recommends approval.
2	CHAIRMAN LEARA: Any other questions? All right, I
3	move for the approval of Resolution Number 22-059. Is there a
4	second?
5	COMMISSIONER HANE: Second.
6	CHAIRMAN LEARA: Second, Mr. Hane. Any other
7	discussion? Seeing none, Angie, call the roll.
8	MS. FRANKS: Chairman Leara?
9	CHAIRMAN LEARA: Approved.
10	MS. FRANKS: Commissioner Conway?
11	COMMISSIONER CONWAY: Approved.
12	MS. FRANKS: Commissioner Hane?
13	COMMISSIONER HANE: Approved.
14	MS. FRANKS: Commissioner Zimmerman?
15	COMMISSIONER ZIMMERMAN: Approved.
16	MS. FRANKS: By your vote you've adopted Resolution
17	Number 22-059.
18	CHAIRMAN LEARA: Next item on the agenda, Consideration
19	of Relicensure of Certain Supplier. Sergeant Seaton, you have
20	the floor.
21	SERGEANT SEATON: Mr. Chairman and Commissioners,
22	Missouri State Highway Patrol officers and Missouri Gaming
23	Commission financial analysts conducted a supplier license
24	renewal investigation for the purpose of assisting the

1	Commission in determining the suitability of SG Gaming,
2	Incorporated to continue operating as a licensed gaming
3	supplier company in the State of Missouri.
4	This investigation consisted of, but was not limited
5	to, financial reviews, feedback from Missouri gaming facility
6	operators, jurisdictional inquiries, a review of disciplinary
7	actions, litigation, business credit profile and a review of
8	the key persons associated with the company.
9	The investigative findings were provided to the MGC
10	staff for their review, and I'd be happy to answer any
11	questions you might have.
12	CHAIRMAN LEARA: Questions for Sergeant Seaton? Seeing
13	none, thank you.
14	I move for the approval of Resolution Number 22-060.
15	Is there a second?
16	COMMISSIONER CONWAY: Second.
17	CHAIRMAN LEARA: Second, Mr. Conway. Any further
18	discussion? Seeing none, Angie, call the roll.
19	MS. FRANKS: Chairman Leara?
20	CHAIRMAN LEARA: Approved.
21	MS. FRANKS: Commissioner Conway?
22	COMMISSIONER CONWAY: Approved.
23	MS. FRANKS: Commissioner Hane?
24	COMMISSIONER HANE: Approved.
25	

1	MS. FRANKS: Commissioner Zimmerman?
2	COMMISSIONER ZIMMERMAN: Approved.
3	MS. FRANKS: By your vote you've adopted Resolution
4	Number 22-060.
5	CHAIRMAN LEARA: Next item on the agenda, Consideration
6	of Licensure of Level 1 Key Applicants. Sergeant McTheeney,
7	you have the floor.
8	SERGEANT McTHEENEY: Good morning, Mr. Chairman and
9	Commissioners. Missouri State Highway Patrol investigators
10	and Missouri Gaming Commission financial investigators
11	conducted comprehensive background investigations on Key and
12	Level 1 applicants. The investigations included, but were not
13	limited to, civil, criminal, financial and general character
14	inquiries that were made in the jurisdictions where the
15	applicants have lived, worked and frequented.
16	The following applicants are being presented for your
17	consi derati on:
18	Andrey Kopot, BMM North America, Inc. as Group Manager.
19	Tricia Taylor Bouras, The United States Playing Card
20	Company as President and Treasurer.
21	Elizabeth Amanda Orola, BMM North America, Inc. as
22	Senior Director, Service Delivery.
23	Investigative findings were provided to the Missouri
24	Gaming Commission staff for their review, and investigators
25	

1	are available to answer any questions you might have. Thank
2	you.
3	CHAIRMAN LEARA: And these are new applications; is
4	that correct? There are no renewals in this portion?
5	SERGEANT McTHEENEY: That's correct.
6	CHAIRMAN LEARA: We have a question. Mr. Hane?
7	COMMISSIONER HANE: I've got a couple of questions on
8	Mr. Kopot. I'm assuming as a Test Engineer, he was not
9	required to have a license to work in Missouri with BMM?
10	That's correct?
11	SERGEANT McTHEENEY: That is correct.
12	COMMISSIONER HANE: Okay. But he does need a Level 1
13	license, occupational license, as a Group Manager?
14	SERGEANT McTHEENEY: That's correct.
15	COMMISSIONER HANE: Now, we weren't aware until our
16	onsite compliance audit in March that we even knew of
17	Mr. Kopot's change in position from Test Engineer to Group
18	Manager; is that correct?
19	SERGEANT McTHEENEY: That's correct.
20	CHAIRMAN LEARA: So BMM did not notify us of a change
21	in position leaving I mean the other Group Manager leaving
22	and then them promoting Mr. Kopot?
23	SERGEANT McTHEENEY: So I'm not going to speculate as
24	if somebody left; that could be a new position that hasn't

'	been rooked fillo as that fai, but the rest of that would be
2	correct.
3	COMMISSIONER HANE: Okay. BMM North America was
4	founded in 2000. Do you know how long they have been doing
5	business in Missouri? Any speculation
6	SERGEANT McTHEENEY: I just did that relicensing report
7	a month or two ago. I think I want to say 2008 is on the
8	top of my head.
9	JUDGE RICHARDSON: I'd have to look that up to tell you
10	for certain. A while.
11	COMMISSIONER HANE: Okay, but I'm saying, they've been
12	doing business with us in Missouri for quite some time?
13	SERGEANT McTHEENEY: That's correct.
14	COMMISSIONER HANE: Okay, so they know the rules. They
15	should know the rules.
16	SERGEANT McTHEENEY: That's correct.
17	COMMISSIONER HANE: Okay. Now, Mr. Kopot, you reported
18	that he is licensed in the State of Kansas, he does have a
19	license in the State of Kansas.
20	SERGEANT McTHEENEY: That is correct.
21	COMMISSIONER HANE: And upon discovery of him having
22	this position as Group Manager, we told them that he needed a
23	license on March 15 of 2022?
24	SERGEANT McTHEENEY: Yes.

1	COMMISSIONER HANE: So we received the application on
2	April 14, and then on May 23 of 2022, we issued him a
3	temporary license?
4	SERGEANT McTHEENEY: Correct.
5	COMMISSIONER HANE: Okay. But actually he'd been
6	working as a Group Manager since October 8 of 2021 without a
7	license?
8	SERGEANT McTHEENEY: November 8.
9	COMMISSIONER HANE: I'm sorry. Yeah, November 8 of
10	2021 without a license?
11	SERGEANT McTHEENEY: Yes, sir.
12	COMMISSIONER HANE: Okay. So basically he worked for
13	seven months until a temporary was issued to him in May?
14	SERGEANT McTHEENEY: Correct.
15	COMMISSIONER HANE: So the background check of him
16	turns out okay.
17	SERGEANT McTHEENEY: Correct.
18	COMMISSIONER HANE: But if it hadn't, then basically he
19	would have been operating for the last seven months without a
20	license?
21	SERGEANT McTHEENEY: Correct.
22	COMMISSIONER HANE: So what is the Tim, Ed, what is
23	the penalty for operating without a license in the State of
24	Mi ssouri?

MR. GREWACH: Well, it's a violation, and it's potentially a violation of both this individual and BMM. I think Sergeant McTheeney has quoted the rule in 4.260 in his summary report, but also there's a separate regulation we have that requires every licensee, including BMM, to make arrangements for compliance with all federal, state and laws and regulations.

So the question in this case is which of the two, you know, if you were going to pursue discipline, would you pursue it against the individual or against the company, depend a lot upon the facts; but once there is a violation, then the entire realm of disciplines is available, anything from a nonpunitive or warning letter to a fine or possibly suspension, you know, in the case of an individual.

So you would -- it hasn't -- there's been some preliminary discussions about that, about this case as to whether or not to pursue it, pass it on to DRB, and so we're really kind of early in the process to make much of a prediction as to what recommendation may come to you in the future.

COMMISSIONER HANE: Okay. Well, I guess I'll be looking forward to that recommendation, and we'll see where we go from here. But again, I'm concerned about people not operating with proper credentials.

MR. GREWACH: Yes.

COMMISSIONER HANE: And we can't legally drive without a license, and so I would think that we couldn't operate as a Group Manager without one either. So --

MR. GREWACH: Yes, correct.

COMMISSIONER HANE: I'll be looking forward to that recommendation. Thanks, that's all I have.

CHAIRMAN LEARA: Madam Zimmerman?

COMMISSIONER ZIMMERMAN: Sergeant McTheeney, in your report you say that he admitted during the interview that he was working without a license since November 8. Did he provide any further information like "I didn't know" or was there any other, other than his admission?

SERGEANT McTHEENEY: Yes. So what happened in this instance was the promotion was made, HR was aware and that reflected on an org chart, and then when our folks, the EGD folks were doing their investigation, they noticed on the org chart, so they brought that to the attention of BMM. It was really a failure of BMM's HR department to communicate with their licensing department. The licensing department would have known, and they've licensed Group Managers for some time in the BMM organization.

COMMISSIONER ZIMMERMAN: So to Commissioner Hane's point, it appears to be more a failing on the part of BMM as

1	thank you, Sergeant.
2	SERGEANT McTHEENEY: Thank you.
3	CHAIRMAN LEARA: I will move for the approval of
4	Resolution Number 22-061. Is there a second?
5	COMMISSIONER ZIMMERMAN: Second.
6	CHAIRMAN LEARA: Second. Any other discussion? Seeing
7	none, Angie, call the roll.
8	MS. FRANKS: Chairman Leara?
9	CHAIRMAN LEARA: Approved.
10	MS. FRANKS: Commissioner Conway?
11	COMMISSIONER CONWAY: Approved.
12	MS. FRANKS: Commissioner Hane?
13	COMMISSIONER HANE: Approved.
14	MS. FRANKS: Commissioner Zimmerman?
15	COMMISSIONER ZIMMERMAN: Approved.
16	MS. FRANKS: By your vote you've adopted Resolution
17	Number 22-061.
18	CHAIRMAN LEARA: Next item on the agenda, Relicensure,
19	Key Persons. Sergeant Coulson, you have the floor.
20	SERGEANT COULSON: Mr. Chairman and Commissioners,
21	Missouri State Highway Patrol investigators conducted
22	background investigation updates on Key Person license
23	renewals. The investigations included an application review
24	as well as civil, criminal and general character inquiries

1	made in the jurisdictions where the applicants currently
2	resi de.
3	The following renewals are being presented for your
4	consi derati on:
5	Rachel Marie Barber, Senior Vice President and CTO,
6	International Game Technology PLC.
7	Arnaud Jean-Louis de Cartier de Marchienne, Director,
8	Cartamundi NV.
9	Emile Jean Raymond Ghislain de Cartier de Marchienne,
10	Director, Brepols Group NV.
11	Jean-Louis Marie Ghislain de Cartier de Marchienne,
12	Director, Cartamundi NV.
13	Raoul Emile Andre Marie Ghislain de Cartier de
14	Marchi enne, Di rector, Brepols Group NV.
15	Dimitri Philippe de Somer, Director, Cartamundi NV.
16	Jean Marie Joseph Auguste Hubert de Somer, Shareholder
17	Cartamundi NV.
18	Frederic Christian Jean Marie de Somer, Director,
19	Cartamundi NV.
20	John August Marie Hubert de Somer, Director, Van
21	Genechten NV.
22	Philippe Edmond Marie Hubert Jean de Somer, Director,
23	Van Genechten NV.
24	Lance Matthew George, Vice President/General Manager,
25	

1	PENN Entertainment, Incorporated, doing business as Argosy
2	Ri versi de Casi no.
3	Adam Terry Jerusalim, Chief Financial Officer, NRT
4	Technol ogy Corporation.
5	Mark Foster Labay, Executive VP, CFO, Treasurer,
6	Director, Everi Payments, Incorporated.
7	Stefaan Damiaan Luc Merckx, Director, Carta Mundi,
8	Incorporated.
9	Patrick Joseph Ramsey, Non-Executive Director,
10	Aristocrat Leisure Limited.
11	Pi erfrancesco Bocci a, Corporate Secretary,
12	International Game Technology PLC.
13	Jean-Desire Marie Frederic de Somer, Director, Van
14	Genechten NV.
15	Julia Lynn Sola, SVP and General Manager, Caesars
16	Entertainment, Incorporated.
17	James Sottile IV, EVP and Chief Legal Officer, Light &
18	Wonder, Incorporated.
19	Kneel and Conner Youngbl ood, Director, Light & Wonder
20	Incorporated.
21	There is one law enforcement request still pending
22	regarding Kneeland Conner Youngblood. All other investigative
23	findings were provided to the Missouri Gaming Commission staff
24	for their review, and I would be glad to answer any questions

1	you might have. Thank you.
2	CHAIRMAN LEARA: Sergeant Coulson, you said you have
3	one still with a pending response?
4	SERGEANT COULSON: With the Dallas Police Department.
5	CHAIRMAN LEARA: Is that person on this list?
6	SERGEANT COULSON: It's Kneel and Connor Youngblood, the
7	very last one.
8	CHAIRMAN LEARA: It's the last one, I see. And you're
9	comfortable with us moving forward with the licensure there?
10	SERGEANT COULSON: Yes, I see no reason not to.
11	CHAIRMAN LEARA: Okay, very good. Any questions for
12	Sergeant Coulson? I guess they liked what you said. So thank
13	you, Sergeant.
14	SERGEANT COULSON: Yes, sir.
15	CHAIRMAN LEARA: I move for the approval of Resolution
16	Number 22-062, the Relicensure of Key Persons as listed. Is
17	there a second?
18	COMMISSIONER CONWAY: Second.
19	CHAIRMAN LEARA: Second, Mr. Conway. Any further
20	discussion? Seeing none, Angie, call the roll.
21	MS. FRANKS: Chairman Leara?
22	CHAIRMAN LEARA: Approved.
23	MS. FRANKS: Commissioner Conway?
24	COMMISSIONER CONWAY: Approved.
25	

The auditors then followed up on all their findings in the spring of 2021. And they found, as I said, five findings from the original audit report that were not corrected when they followed up.

The first audit report found key access for two employees who had been terminated, that the key access had not been updated within 72 hours of termination. Now when you see these numbers it's important to note whenever they do an audit, they always do a sample size; so in a case like this, it might be a two-month time period, sometimes it's just a number of transactions. But when they fouled up, they looked at it -- followed up, they looked at a two-month time table, found two employees terminated whose key access had not been updated within the 72 hours.

The second violation involved the audit report finding that three employees who transferred from the cage department to another department still had proximity card access to the main bank six months after their transfer. During the followup one employee was identified who was transferred from the cage department to security and still had proximity card access to the main bank two months after that transfer.

The third finding in the audit report involved a violation of a rule that allows only ticketing employees and table game supervisors and pit managers to have the ability to

create player access and the accounts. And the audit report found there were four non-ticketing employees who had access to create player accounts. The followup found that the cage and credit manager, along with ten casino hosts, had system access to create accounts.

The fourth finding in the audit report found six employees transferred who were not listed on the required form that shows their access to the player tracking system being removed. And the followup found six different employees who again had been transferred and who were not listed on the required report.

The fifth finding involved the Aristocrat Casino slot -- critical IT and slot accounting system user log that did not list the time the last login for each account user. It listed all the last login time as midnight the day before. The followup found that they -- the problem still exists, that for all the users their last login was midnight the time before.

DRB recommended a fine of \$12,500. In response to the 14-day letter, they only addressed the third finding of access to create player accounts. They provided a June 21, 2021 report showing that the unauthorized employee access had been removed; however, MGC auditors had a document dated 5-20-2021 which showed that those persons listed in the followup finding

1	CHAIRMAN LEARA: Okay. Any other questions? Any
2	questions on this action? Seeing none, thank you.
3	All right, I move for the approval of Disciplinary
4	Action Number DC-22-073. Is there a second?
5	COMMISSIONER ZIMMERMAN: Second.
6	CHAIRMAN LEARA: We have a second. Any discussion?
7	Seeing none, Angie, call the roll.
8	MS. FRANKS: Chairman Leara?
9	CHAIRMAN LEARA: Approved.
10	MS. FRANKS: Commissioner Conway?
11	COMMISSIONER CONWAY: Approved.
12	MS. FRANKS: Commissioner Hane?
13	COMMISSIONER HANE: Approved.
14	MS. FRANKS: Commissioner Zimmerman?
15	COMMISSIONER ZIMMERMAN: Approved.
16	MS. FRANKS: By your vote you've adopted DC-22-073.
17	CHAIRMAN LEARA: Staying on disciplinary actions,
18	Mr. Grewach, the second item.
19	MR. GREWACH: Thank you. Under Tab H we have a
20	Preliminary Order of Discipline directed to Ameristar Casino
21	St. Charles for failing to secure assets.
22	On February 27, 2022, a casino slot technician, Stevie
23	Bowen, entered a slot machine to work on a bill validator. He
24	removed over \$6,000 in cash and 31 TITO tickets and placed
25	

them inside the slot machine main door. He repaired the bill validator but left the funds lying loose inside the slot machine's door.

When two times that day the casino employees opened the casino main floor to access the machine for service and it also occurred twice the next day, including a time when Mr. Bowen went back in to perform more service on the slot machines while the funds were laying there in the open on the inside of the slot machine's main door.

At 9:06 AM on the 28th, a casino employee entered the slot machine, noticed the cash and TITOs and notified his supervisor and the MGC. The discipline review board recommended a fine of \$5,000.

In the company's response to the 14-day letter, they did not contest the fine or the violation, but indicated that they had instructed their slot techniques that for any bill validator malfunction that required removal of funds, that that needed to be handled under MGC rules as an emergency drop and to get the drop team involved in that process.

CHAIRMAN LEARA: Questions for Mr. Grewach? I have one. How often are those slot machines dropped? Is that the proper term, dropped, where they remove the cash?

MR. GREWACH: Can I call on Compliance Audit Manager Leshia Kempker?

1	or report that; right?
2	MS. KEMPKER: I would think you would see a stack of
3	bills and tickets.
4	CHAIRMAN LEARA: Six thousand in cash.
5	MS. KEMPKER: It depends on how quickly the employee
6	was in and out of the machine and kind of where it was at in
7	the machine and what they were doing in the machine based on
8	their line of sight.
9	CHAIRMAN LEARA: But the accounting part of it was
10	correct and there was no missing funds?
11	MR. GREWACH: That's correct.
12	CHAIRMAN LEARA: Okay.
13	COMMISSIONER ZIMMERMAN: But then obviously one of the
14	employees did see it and did report it, so I mean whose
15	responsibility, I guess, in the hierarchy, you know
16	CHAIRMAN LEARA: Okay, I think we understand.
17	COMMISSIONER ZIMMERMAN: Absolutely.
18	CHAIRMAN LEARA: Trying to understand the bigger
19	picture. All right, thank you. Mr. Conway?
20	COMMISSIONER CONWAY: Now you got me curious, and you
21	know how that works. Okay, if the money from 6,000 sits there
22	for two weeks, does the electronic funding become part of the
23	daily report on what the casino action were on that bank of
24	machines? Does collecting the money have anything to do with

their actual daily reports of what they generate from a given slot set?

MR. GREWACH: I'm afraid I'm going to have to go ahead and call on Cheryl Alonzo, Assistant Director, because I'm aware of the fact that there is some reconciliation process between the meters and the money that's actually counted in the count room; but Assistant Director Alonzo would be able to give you a better answer to that question.

COMMISSIONER CONWAY: I expected that.

MS. ALONZO: Cheryl Alonzo, Missouri Gaming Commission. The tax reports, if they don't drop a machine or an area of the slot floor, they just use the estimates from the slot accounting system, so eventually when they do drop it, they count the physical tickets and cash, and then that's reconciled back to what was supposed to be there based on the metering, and any variances will be investigated. So they're going to still pay taxes, even though we took that money aside, the machine knew it got that money and those tickets. Does that make sense?

commissioner conway: I guess the only thing is a lot of times we look at the daily transactions of the table games or the machines and see -- so the electronic part of it is reporting it on a daily basis and then when they get around to clearing the machines, the money would come up; but some of

1	the money that they pick up two weeks later would be reflected					
2	back to the Saturday or two Saturdays before; right?					
3	MS. ALONZO: Correct.					
4	COMMISSIONER CONWAY: Okay. Thanks.					
5	MS. ALONZO: You're welcome.					
6	CHAIRMAN LEARA: Any other questions? Okay, seeing					
7	none, I move for the approval of Disciplinary Action Number					
8	DC-22-074. Is there a second?					
9	COMMISSIONER CONWAY: Second.					
10	CHAIRMAN LEARA: Second, Mr. Conway. Any other					
11	discussion? Seeing none, Angie, call the roll.					
12	MS. FRANKS: Chairman Leara?					
13	CHAIRMAN LEARA: Approved.					
14	MS. FRANKS: Commissioner Conway?					
15	COMMISSIONER CONWAY: Approved.					
16	MS. FRANKS: Commissioner Hane?					
17	COMMISSIONER HANE: Approved.					
18	MS. FRANKS: Commissioner Zimmerman?					
19	COMMISSIONER ZIMMERMAN: Approved.					
20	MS. FRANKS: By your vote you've adopted DC-22-074.					
21	CHAIRMAN LEARA: Next item on the agenda, Consideration					
22	of Waiver of Institutional Investors, Mr. Grewach.					
23	MR. GREWACH: Thank you, Mr. Chairman and					
24	Commissioners. Under Tabs I, J and K, we have three requests					
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from institutional investors. The first one, FMR and its various fidelity subsidiaries are asking to renew their existing waiver. They are a privately held company, they're registered with the SEC as an investment advisor. They have approximately 10 trillion dollars of assets that they manage. They currently own 13.8 percent of PENN Entertainment and 8.8 percent of Caesars Entertainment.

If you'd like for me to proceed with all three?

CHAIRMAN LEARA: Yeah, go ahead with all of them, then we'll discuss.

MR. GREWACH: Under Tab J we have Rice Hall James & Associates. Again, this is a renewal of an existing waiver. They're a privately held company. They're 100 percent employee owned with an employee stock ownership plan. They manage three billion dollars in assets for approximately 320 clients. They currently own a 5.19 percent interest in Century Casinos.

And under Tab K we have Janus Henderson Group PLC who is a publicly traded asset management group. They are also registered with the SEC as invest advisors. They have 300 billion dollars of assets under management and currently hold 7.2 percent interest in Century Casinos and a 5.1 percent interest in Caesars Entertainment.

CHAIRMAN LEARA: Questions for Mr. Grewach? I have

1	one. Rice Hall James, did you say they were an investment				
2	advi sor?				
3	MR. GREWACH: They are.				
4	CHAIRMAN LEARA: Are they a mutual fund company? I				
5	don't remember.				
6	MR. GREWACH: They are				
7	CHAIRMAN LEARA: Because with three billion, it doesn't				
8	sound like they				
9	MR. GREWACH: Oh, I take that back. No, they are not				
10	regi stered. I apol ogi ze.				
11	CHAIRMAN LEARA: Are they a hedge fund, are they a				
12	private equity firm? What are they?				
13	MR. GREWACH: I'd like to call on Kylee Wieberg, our				
14	Financial Investigations Manager, who may have some more				
15	information on that.				
16	MS. WIEBERG: Hi, Chairman, Commissioners. My name is				
17	Kylee Wieberg. I'm the Financial Investigations Manager.				
18	Rice Hall James & Associates is a they manage they				
19	manage for institutional investors and private clients. I				
20	would they handle managing micro-small and mid-cap				
21	investments.				
22	They had very little information online that I could				
23	find since they are privately held, so every time I searched I				
24	got the same generic paragraph that says their core competency				

1	is constructing portfolios for micro- to mid-capitalization				
2	stocks and our unique investment process relies on bottom-up				
3	fundamental research to identify compelling stories of				
4	undervalued and undiscovered growth within this universe, is				
5	quote from their website.				
6	' If that answers your question, I could get more I				
7	could research that and get more information to you at a later				
8	time.				
9	CHAIRMAN LEARA: Yeah, I am trying to figure out what				
10	their structure is. They're not SEC registered?				
11	MS. WIEBERG: I don't I believe that they are				
12	registered with the SEC as an invest advisor.				
13	CHAIRMAN LEARA: Oh, they are?				
14	MS. WIEBERG: Yes.				
15	CHAIRMAN LEARA: Okay.				
16	MR. GREWACH: Sorry about that, Mr. Chairman. My notes				
17	didn't include that.				
18	CHAIRMAN LEARA: It seems that there's a difference				
19	between Rice Hall and we know Fidelity, 10 trillion, 10				
20	trillion in Janus Funds, I mean those are mutual fund				
21	companies. I'm just curious how long is this license for				
22	or this or I'm sorry, it's a waiver.				
23	MR. GREWACH: The waivers are for two years.				
24	CHAIRMAN LEARA: So we'll have time to revisit this				

1	agai n.			
2	MR. GREWACH: Yeah.			
3	CHAIRMAN LEARA: I would just like the staff in that			
4	process in the coming year to kind of figure out what it is			
5	they exactly do, you know. An investment advisor is pretty			
6	broad, but if they have three billion in assets and they're			
7	making calls, they're getting close to 10 percent ownership of			
8	a casi no.			
9	MR. GREWACH: We certainly will. I mean being			
10	privately traded or actually an ESOP, you know, what our			
11	approach will be will to just contact them directly and try to			
12	elicit as much information as we can.			
13	CHAIRMAN LEARA: Yeah, just going forward.			
14	MR. GREWACH: And any SEC filings they have, we can			
15	CHAIRMAN LEARA: How long have they been is this			
16	their initial request or is this a renewal?			
17	MR. GREWACH: This is a renewal.			
18	CHAIRMAN LEARA: So they have been waived previously?			
19	MR. GREWACH: That is correct.			
20	CHAIRMAN LEARA: And do we know how long they've been			
21	in Missouri?			
22	COMMISSIONER HANE: Two years ago, right?			
23	MR. GREWACH: I don't know. I know this is a renewal			
24	of their last. I don't have the history of their prior			
25				

1	renewals.					
2	CHAIRMAN LEARA: Fair enough. Thank you. Any other					
3	questions? Seeing none, I move for the approval of					
4	Consideration of Waiver of Institutional Investors for					
5	Fidelity, Resolution Number 22-063. Is there a second?					
6	COMMISSIONER HANE: Second.					
7	CHAIRMAN LEARA: We have a second. Any discussion?					
8	Seeing none, Angie, please call the roll.					
9	MS. FRANKS: Chairman Leara?					
10	CHAIRMAN LEARA: Approved.					
11	MS. FRANKS: Commissioner Conway?					
12	COMMISSIONER CONWAY: Approved.					
13	MS. FRANKS: Commissioner Hane?					
14	COMMISSIONER HANE: Approved.					
15	MS. FRANKS: Commissioner Zimmerman?					
16	COMMISSIONER ZIMMERMAN: Approved.					
17	MS. FRANKS: By your vote you've adopted Resolution					
18	Number 22-063.					
19	CHAIRMAN LEARA: I now move for the approval of					
20	Resolution Number 22-064, Waiver of Institutional Investor for					
21	Rice Hall James. Is there a second?					
22	COMMISSIONER ZIMMERMAN: Second.					
23	CHAIRMAN LEARA: We have a second. Any other					
24	discussion? Seeing none, Angie, call the roll.					

1	MS. FRANKS: Chairman Leara?				
2	CHAIRMAN LEARA: Approved.				
3	MS. FRANKS: Commissioner Conway?				
4	COMMISSIONER CONWAY: Approved.				
5	MS. FRANKS: Commissioner Hane?				
6	COMMISSIONER HANE: Approved.				
7	MS. FRANKS: Commissioner Zimmerman?				
8	COMMISSIONER ZIMMERMAN: Approved.				
9	MS. FRANKS: By your vote you've adopted Resolution				
10	Number 22-064.				
11	CHAIRMAN LEARA: Next item, Waiver of Institutional				
12	Investor for Janus Henderson Group, Resolution Number 22-065.				
13	I move for the approval. Is there a second?				
14	COMMISSIONER CONWAY: Second.				
15	CHAIRMAN LEARA: We have a second. Any discussion?				
16	Seei ng none, Angi e?				
17	MS. FRANKS: Chairman Leara?				
18	CHAIRMAN LEARA: Approved.				
19	MS. FRANKS: Commissioner Conway?				
20	COMMISSIONER CONWAY: Approved.				
21	MS. FRANKS: Commissioner Hane?				
22	COMMISSIONER HANE: Approved.				
23	MS. FRANKS: Commissioner Zimmerman?				
24	COMMISSIONER ZIMMERMAN: Approved.				
25					

MS. FRANKS: By your vote you've adopted Resolution Number 22-065.

CHAIRMAN LEARA: Next item on the agenda, Consideration of Rulemaking, Mr. Grewach.

MR. GREWACH: Thank you. Under Tab L we have three proposed rule amendments. Under I tem 1 is an amendment to Rule 7.010 to first change it to clarify the purpose statement, and the second is in the text of the rule to change the classification from A to B. As you know, Class A is the parent company, Class B is the boat. These are surveillance requirements in this rule, so they all would apply to the B.

7.120 again is a change to clarify the purpose statement and in Paragraph 1 to change the designation from Class A to Class B.

Item 3, 7.145 again is a change to clarify the purpose statement. It would change the classification from A to B. It deleted the requirement that the licensees to be billed monthly basis. This gives us flexibility. Some bills are billed on a monthly basis, some are quarterly, and it just depends on the type of the reimbursement that we're seeking from the company.

And we received approval from the Governor's office to proceed with these amendments on October 12, 2022. If you approve them today, there will be a 30-day public comment

1	period beginning on December 1, 2022. There will be a public					
2	hearing on January 4, 2023, and the rules will come back to					
3	you, along with any comments or suggested changes, at your					
4	February 22, 2023 meeting. And if you approve at that time,					
5	the rules will become effective on June 30, 2023.					
6	CHAIRMAN LEARA: At that point we would be approving in					
7	the 2023 final order of rulemaking?					
8	MR. GREWACH: Final order of rulemaking would be at					
9	your February meeting next year.					
10	CHAIRMAN LEARA: So this is kind of the middle part of					
11	the process then?					
12	MR. GREWACH: Actually the very beginning of the					
13	process.					
14	CHAIRMAN LEARA: This is very beginning.					
15	MR. GREWACH: Yes.					
16	CHAIRMAN LEARA: But the Governor's actions got us here					
17	SO					
18	MR. GREWACH: Right after that, right.					
19	CHAIRMAN LEARA: All right. Any questions for					
20	Mr. Grewach? Seeing none, I move for the approval of					
21	Resolution Number 22-066. Is there a second?					
22	COMMISSIONER HANE: Second.					
23	CHAIRMAN LEARA: We have a second. Any further					
24	discussion? Seeing none, Angie, call the roll.					
25						

1	MS. FRANKS: Chairman Leara?					
2	CHAIRMAN LEARA: Approved.					
3	MS. FRANKS: Commissioner Conway?					
4	COMMISSIONER CONWAY: Approved.					
5	MS. FRANKS: Commissioner Hane?					
6	COMMISSIONER HANE: Approved.					
7	MS. FRANKS: Commissioner Zimmerman?					
8	COMMISSIONER ZIMMERMAN: Approved.					
9	MS. FRANKS: By your vote you've adopted Resolution					
10	Number 22-066.					
11	CHAIRMAN LEARA: Next item on the agenda, Extension of					
12	Renewal of Key Persons. Mr. Grewach?					
13	MR. GREWACH: Thank you. This is a resolution to					
14	extend the license of two key persons that will expire prior					
15	to your December 7, 2022 meeting. We did the same thing in					
16	the June agenda because the two months that we don't have					
17	meetings, July and November, we do have key persons that					
18	expire at the end of those months. So just like in June, we					
19	extended them into July so we could get them renewed at the					
20	next meeting.					
21	And here there were two people we tried to get as					
22	many of the November expirations done, you know, in this					
23	agenda item you approved earlier. Two we just couldn't get					

finished, so these two persons will be extended basically to

24

the end of the year, but they'll be on the December 7 meeting agenda.

CHAIRMAN LEARA: Any questions? I don't know if this is a comment or a question. Judge, you may want to chime in on this. Is this part of the process of we're trying to get these renewals in sync, or did we have this every time -- I mean are we trying to get away from November renewals?

JUDGE RICHARDSON: We are, but we won't totally be away from November renewals simply because it doesn't work to quite match everybody up; but all of the new applications that come in, we will not have a November expiration date. There will still in the future, according to Ms. McCarthy, LeAnn, tells me there will still be a few that it just didn't quite work to match up, and these two may be on that list, but you shouldn't be seeing very many in the future.

CHAIRMAN LEARA: Okay, question. We grant this extension basically until the December meeting; is that right?

MR. GREWACH: I think as worded in the resolution it just went to the end of December, the extension.

CHAIRMAN LEARA: Somewhere in there. So then if we approve in December at our meeting, does it go -- is their license renewed for 24 months or is it renewed for 22 months?

JUDGE RICHARDSON: I believe her plan was to keep them on the November renewal.

MS. FRANKS: Commissioner Zimmerman?

COMMISSIONER ZIMMERMAN: Approved.

MS. FRANKS: By your vote you've adopted Resolution Number 22-067.

CHAIRMAN LEARA: Next item on the agenda, we have a Petition for Approval of Temporary Relocation. Mr. Ellinger, you have the floor.

MR. ELLINGER: Thank you, Mr. Chairman, members of the Commission. My name is Marc Ellinger. I am the outside counsel and represent Century Casinos, Inc. We thank you for the expedited nature that we're appearing today with regards to a petition which was filed on Monday for the temporary relocation of a casino being in Caruthersville pending the completion and approval of a new facility.

We have a very short presentation we wanted to walk through very quickly here. I just want to give a little background very quickly on where we're at with respect to the new process in Caruthersville. Denny Callen will come up and talk a little bit about the kind of unique circumstances we're under right now physically due to the water levels on the Mississippi River. Lyle Randolph will come up and talk a little bit about the process for the new facility that's being constructed and the layout for the temporary facility, and then we'll conclude and ask you to approve the resolution

approving the petition.

Susanne E. Moon

Certified Court Reporter 573-378-9186

By way of background, as everyone knows, Article III 39(d) of the Constitution provides for gaming to be done on the Missouri and Mississippi Rivers or within an artificial space within 1,000 feet and delegates the authority to the

General Assembly to define the various terms and conditions.

In 2021 Senate Bill 26 was passed by the General Assembly. It amended Chapter 313 to allow a new entity or new topic called a non-floating facility. That would be a facility that has -- it is within 1,000 feet of the Missouri and Mississippi Rivers and has at least 2,000 gallons of water in semi-rigid or rigid containers on or beneath the gaming floor.

Century filed a Petition for Preliminary Approval of a New Facility Construction that was presented to the Commission December 1 of 2021. You approved that resolution and that preliminary approval to start the construction process in Resolution 21-060.

Since then, Century's commenced a lot of the design work, construction development work -- I won't steal your thunder. So we're making progress on that. There was also, just by way of being very upfront and above board, there was litigation that was involved in Senate Bill 26 that was unrelated to the changes to Chapter 313; and as a result, in

the 2022 session, two bills were passed, Senate Bill 987 and House Bill 2400, both of which were signed by the Governor which also amended Chapter 313 and dealt with these same provisions. And as a result, we have very clear law that defines what is a non-floating facility and how it would be construed by this Commission.

In the interim since that has occurred, that was only this summer in June that those bills were passed, we've had some pretty extreme low water conditions that have begun to develop on the Mississippi River. And with that, I'm going to turn it over to Denny Callen; and, Denny, if you want to talk a little bit about that, please.

MR. CALLEN: Thank you. Denny Callen, General Manager, Century Casino Caruthersville. We started experiencing low water situations in August of this year, and the property has steps that we can take to minimize that impact to our operations and stay in operations. Unfortunately, in October we started seeing historic low river levels, and right here is a photo that was taken behind our facility that normally has a lot of water in it and allows us to float. So we did end up closing that riverboat access on October 13 just because of safety reasons and the transition ramps between that barge and that riverboat.

So we moved our gaming operations just strictly onto

that barge which prior to this just had about 300 slot machines. Now it has about 290 slot machines and four table games, and that's where we're limited to right now. You can see the sandbar that has come to the surface there beneath us that just keeps coming towards our facility. Our barge is currently -- half of that barge is currently grounded and the forward end, the bow or the front area of that barge is still floating in what river remains.

We do float between a negative -- the old record was a negative .82 where now we've been as low as a negative 1.8, so we have set a new historic low record. This here just demonstrates some of the damage that we see on our barge. This is our lower level back of house areas. It's just stress fractures, stress cracks on our sheetrock.

I do want to show you that our hull is safe, it's secure. We check our ballast tanks and there's no buckling on our hull, so there's no indications of damage to that hull as of yet. And we do check our tanks frequently throughout each day, and we do document that to make sure that there's no cracks or any challenges with that.

We've also been in touch with Lay Pitman, our naval engineers in Florida, that are very familiar with this facility. They set this up, so we've been going by their guidance as well. There is no more ballast water in our

tanks, which is what we use to float that barge in normal water conditions.

So as you can see here, historic crest, that's the other challenge. The top photo shows what a normal river looks like for our facility and everything works perfect. That bottom picture is just the other extreme that we deal with from time to time, and that's flood waters. That picture was actually from 2011 with a historic river crest of l believe 47 and a half feet that happened in May of 2011.

But you can see through that list on the right we've exceeded 40 feet on that river multiple times since we've been on the river, which is another reason we're working to get off that river and get to a more land-based type facility.

This here is just our river gauge from the Army Corps of Engineers, and the highlighted pieces just show where we matched the record low. On the 15th, we exceeded that record low and on the 16th, we set an all-time new record low. As of today, we're still below zero on the river gauge at Caruthersville.

And on this next picture, what that shows you, that solid black line above the graph piece is zero on the river gauge, so you can see our forecast that goes out four weeks continues to show up and down river levels all below zero, and then a continued fall four weeks out where we'll still be at a

negative 1.5 feet on that river on November 22.

These extended forecasts do change, depending on rain, and they also -- the latest increase that we've seen is on the Ohio River, they've started releasing water out of the Kentucky Dam just to keep the channel on the Mississippi River open for barge traffic. They have already reduced the size of tows on barge traffic, and the grain elevators in our area can only load barges half full because of the low water issues.

So this is the situations that we're facing right now.

I'll turn this over to Lyle Randolph at this time. He will
talk about the development at the property and our commitment
to get off the river.

MR. RANDOLPH: Again, Lyle Randolph, I'm the General Manager and Vice President of Operations for Missouri for both properties as well.

Century really wants to reiterate that this request for the temporary location is being made in conjunction with our continued commitment to the new casino and hotel project in Caruthersville. As noted here, VICI Properties, which is our landlord at both of the Missouri properties, the REIT that owns the real estate, has confirmed their commitment to fund the project in Caruthersville.

Century's board of directors passed a new resolution earlier this month that approved the full amount cost. They

had previously passed a resolution and with some additional costs of the project, they've now passed a full resolution to ensure that the entire project is ready to go.

Our local contractors provided an updated lump sum cost amendment to our contract to give us fixed costs moving forward, and they are already mobilizing on the site as we speak to begin this process with the new casino. We anticipate significant foundation work. Our plan is what you saw in Cape Girardeau, the equipment, the drills will be moved directly when that project finishes in a couple of weeks, will move directly down to Caruthersville and begin work there.

In addition to that, I wanted to kind of show a little bit about what we see as far as the layout of the property. This view shows that the temporary casino work that is being proposed is essentially the same distance from the river as the new future casino and hotel development, so the building in the center is the pavilion and the upper level's where we're proposing to relocate the temporary casino.

You will note on the left you can actually see a little bit of construction. When this photo was taken several months ago, that's the Farmstead, that's our hotel project that we're working on as well; so again, there is already construction going on on the site, but that actually will be coming online shortly with soft opening in a couple of weeks and will be

available for public room rental in December.

The pavilion currently is used for non-gaming purposes. It primarily is administrative offices downstairs. Upstairs was formerly the restaurant and bar. The bar has been closed for several years. The restaurant was opened, we even leased that to a third party. The timing was not good with Covid and they were -- are no longer in operation as well, so it's really underutilized.

It is within 1,000 feet of the Mississippi River as Mr. Ellinger explained. It really is a common sense solution to our problem that we can relocate and meet the requirements and provide a safe location for our customers and employees.

This diagram shows again the natural high bank which is defined by the Army Corps of Engineers and the thousand mark on the right and the red box, the location of the pavilion or the temporary casino; and again, you can also notice the new casino and new hotel development.

In your packet and here on the slides, these are two letters from the Corps. The one on the left defines what the natural high bank definition is. The one on the right specifically talks about the location in Caruthersville and identifies that location and that mark for the location.

Here's another view of the property just to give you another perspective because I think it's important to

understand kind of specifically what we're looking for. You can see the barge and the vessel on the other side, the pavilion up front. That upper level pavilion is what we're looking for for the temporary casino. The parking lot to the right is where the new casino construction will take place.

Down in the bottom right corner you see the Farmstead Hotel.

As Denny mentioned, I wanted to make sure that we are currently less than half operation in Caruthersville as we speak today. The riverboat, the original day one riverboat that's moored to the barge is not accessible to customers because of the difference in the way -- the draft of those two buildings. You have one that's potentially sitting on a sandbar, the other one that's free floating, and because of that difference between those two facilities, the riverboat is no longer accessible for customers.

So the number of machines currently is 290 machines. Typically we're running 520, so significantly reduced operation as we speak.

I wanted to show a few pictures of what the -- for those that have been here, just a little recollection, but also some may not have seen. This is the interior location of the pavilion that we're proposing to use as the casino.

Again, it was previously used as a bar and restaurant.

There's about 12,000 square feet that is readily available to

use. The entire pavilion is about 20,000, but it includes back of house, kitchen and restrooms and so forth.

We think that -- here's a draft layout of what that casino would look like. We think we can get up to 425 games in this location, which gets us obviously much closer to what kind of operation we were in previously.

And again, we have a letter from the mayor that explains a little bit about their support, obviously. The casino is very important to the City of Caruthersville, they're concerned about the situation and ask for the Commission's support in this regard.

I wanted to put this picture -- this is the ultimate goal, which is to get the new facility built, get the hotel built which is in between the pavilion. Our goal is that this casino -- new casino is built, the hotel, then we're able to go back in and renovate the pavilion for future use as an ancillary service to the existing casino.

I think I'll turn it back over to Mr. Ellinger for some additional comments.

MR. ELLINGER: Thank you, Lyle. As you can notice, we wanted to wrap up just by reiterating we want to make sure that it's very clear we're within 1,000 feet of the Mississippi River, we will have the rigid and fixed storage containers with the water in them, and this is a temporary

relocation pending the completion of the new project which is, as we said, getting ready to go under construction.

We'd be happy to answer any questions. We'd just ask that the Commission approve Resolution 22-068 and allow this temporary relocation to occur pending the movement and the inspections that are required by the staff to make sure that its safety, security and operations are contiguous and do not present any problems and ask that the Executive Director then issue a license to allow gaming to commence on that facility as a temporary location.

CHAIRMAN LEARA: Any questions for Mr. Ellinger or Mr. Randolph?

COMMISSIONER ZIMMERMAN: Either I think could answer.

When you say temporary, time frame? Do you all have an idea?

I know permanence and all those things, construction is --

MR. RANDOLPH: So this move, when we ask for temporary, we don't plan to go back to the barge and the motor vessel. This would be during the construction, which is anticipated to continue until the first part of 2025; so this is about a two-year project that we anticipate from a construction standpoint.

So that's really what we're looking for. From a timing in the temporary casino, if this is approved, our plan is to move forward immediately and move as quickly as possible.

1	We've been asked several times about what kind of timing that				
2	looks like. I think in our conversations with the Judge, you				
3	know, that is 90 days reasonable, but our goal is to move as				
4	quickly as possible to get off that river and to get machines				
5	there and to work with the staff to try to make that				
6	accomplish that and do it in a safe way and make sure that the				
7	facility is ready.				
8	But really, we just want to make really move quickly				
9	on that and at the same time move quickly with our				
10	construction project so we can get in the permanent facility.				
11	COMMISSIONER ZIMMERMAN: Thank you.				
12	MR. ELLINGER: And I might also add that before we go				
13	into the permanent facility, we would come back to the				
14	Commission on a new petition to approve the new facility in				
15	the new location also, so we will be back before any of that				
16	final movement occurs to the new facility.				
17	CHAIRMAN LEARA: Mr. Ellinger, basically this petition				
18	is for the elimination of the boat and the				
19	MR. ELLINGER: That's correct. The boat and the barge				
20	would no longer be used as a gaming facility.				
21	CHAIRMAN LEARA: We're accelerating your initial				
22	request from December and				
23	MR. ELLINGER: Correct.				
24	CHAIRMAN LEARA: But into the pavilion versus the new				
25					

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MR. ELLINGER: That is correct, Mr. Chairman.

CHAIRMAN LEARA: So that will be the end. How long do you expect this -- if this is approved, I would assume you would start moving some things right away, so now we have two places where gaming occurs. Could you address some of the security?

MR. RANDOLPH: Sure, absolutely. So obviously the motor vessel currently is not in operation and there are machines and, you know, there's equipment, cameras located there. Our plan would be to continue to try to operate the barge as long as it was safely possible to do so and then to begin removing all of the equipment from the motor vessel, which is about half of the number of games and so forth; so we could begin to move that and get those games wired and connected, again working with staff and understanding what their requirements are. I know that we even have staff here listening to this presentation to understand what the request is.

We kind of see that as -- if you think about we were opening an expansion, the way you would work that, you would get the machines wired up, get them ready to go, it doesn't open until the Gaming Commission gives us approval that this space is ready. This is a little bit different in that we

will also have turnstiles and it will completely move. We don't necessarily anticipate both trying to operate at the same time, just the logistics of that doesn't make sense, I think is what we've decided.

So it would be -- but we're -- we are fortunate that we have all that equipment that's sitting on the barge that's not being used right now that our plan is to try to move that if it's safe to do so. I mean that's one of our challenges right now, is even getting that equipment off the boat in its current location. That's why we want to move as quickly as possible.

CHAIRMAN LEARA: You don't have the surveillance system in the pavilion that you have where the games are?

MR. RANDOLPH: So we don't have the surveillance system. The fortunate piece is that we have moved all of the central controls of surveillance and the casino system into the pavilion. It's already there, so the wiring from those systems is actually -- will be a shorter run. Currently we run it all the way down to the barge and boat and back up. Surveillance is housed in the lower level pavilion, IT is housed there, so we think that is a -- you know, this is not an easy task we're going to be undertaking, but we see that this is certainly, again, the common sense approach and the right way to move. Judge?

JUDGE RICHARDSON: Mr. Chairman, Commission, the way it's been presented to us in our discussions is there would not be two facilities operating at the same time. That would not happen.

CHAIRMAN LEARA: Okay.

JUDGE RICHARDSON: Secondly, that they are fully aware, of course, that they would have to comply with all the rules and regulations with regard to the surveillance, having the turnstiles --

CHAIRMAN LEARA: Yeah, this petition doesn't waive any of that?

JUDGE RICHARDSON: It doesn't waive any of that, and Mr. Randolph and the folks down there have actually even said that this may be the impetus to go ahead and buy their new surveillance and cameras and things of that nature which they would likely have to do anyway for their new facility. That way they can go ahead with beginning the installations and all of that while they're still able to operate on the barge somewhat.

Further, it's been represented to us that they've had structural engineers take a look at the pavilion just to make sure that it was appropriate and safe to house this many machines, the weight from the machines, patrons, et cetera, so that structurally it is secure and there's no integrity

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1	CHAIRMAN LEARA: Approved.					
2	MS. FRANKS: Commissioner Conway?					
3	COMMISSIONER CONWAY: Approved.					
4	MS. FRANKS: Commissioner Hane?					
5	COMMISSIONER HANE: Approved.					
6	MS. FRANKS: Commissioner Zimmerman?					
7	COMMISSIONER ZIMMERMAN: Approved.					
8	MS. FRANKS: By your vote you've adopted Resolution					
9	Number 22-068.					
10	CHAIRMAN LEARA: Before we move on to the next motion,					
11	I want to thank the City of St. Charles, everybody for coming					
12	here, making the trip, and it was enjoyable. Thank you.					
13	At this time I make a motion for closed meeting under					
14	Sections 313.847, RSMo., Investigatory, Proprietary and					
15	Application Records and Section 610.021(1), RSMo., Legal					
16	Actions and Matters Subject to Attorney Client Privilege and					
17	Legal Work Product, (3) and (13), Personnel, (12), Contracts,					
18	and (14), Records Protected from Disclosure by Law.					
19	COMMISSIONER HANE: Second.					
20	CHAIRMAN LEARA: We have a second. Any discussion on					
21	the motion? Seeing none, Angle, please call the roll.					
22	MS. FRANKS: Chairman Leara?					
23	CHAIRMAN LEARA: Approved.					
24	MS. FRANKS: Commissioner Conway?					

1		COMMISSIONER CONV	NAY: Approved.	
2		MS. FRANKS: Comm	missioner Hane?	
3		COMMISSIONER HANE	E: Approved.	
4		MS. FRANKS: Comm	missioner Zimmerman?	
5		COMMISSIONER ZIMM	MERMAN: Approved.	
6		MS. FRANKS: By	your vote, we are adjourned	to go into
7	cl osed.			
8		CHAIRMAN LEARA:	We are going into closed.	Thank you
9	all.			
10		[THE	MEETING ADJOURNED]	
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3	REPORTER'S CERTIFICATE
4	
5	I, Susanne E. Moon, Registered Professional Reporter
6	Certified Real-time Reporter, and Certified Court Reporter,
7	certify that on October 26, 2022, I was present and reported
8	the proceedings held before the Missouri Gaming Commission,
9	and I further certify that the foregoing 103 pages contain a
10	true and accurate transcription of the proceedings.
11	
12	
13	Susanne Moon
14	Susanne E. Moon, RPR, CRR, CCR #473
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## MISSOURI GAMING COMMISSION Second Open Session Minutes October 26, 2022

The Missouri Gaming Commission (the "Commission") went into the second open session at approximately 1:14 p.m. on October 26, 2022, at the Missouri Gaming Commission, 3417 Knipp Drive, Jefferson City, Missouri.

Chairman Leara moved to adjourn the second open session. Commissioner Hane seconded the motion, and after a roll call vote was taken, Leara – yes, Conway – yes Hane – yes and Zimmerman – yes, the motion passed unanimously.

The meeting ended at 1:15 p.m.