



MISSOURI GAMING COMMISSION CAREER OPPORTUNITY

Position Vacancy No. 186

Application Deadline: September 30, 2019

CLASS TITLE: ELECTRONIC GAMING DEVICE SPECIALIST I

LOCATION: Cape Girardeau, MO

SALARY: \$44,116.08 (increases available upon successful completion of training)

POSITION SUMMARY

The Electronic Gaming Device Division exists to handle growing technological advancements in Missouri Casinos. This entry-level position involves professional and specialized work under the general supervision of the Electronic Gaming Device Coordinator; however, the employee shall exercise independent judgment and initiative in the performance of assigned responsibilities.

Electronic Gaming Device Specialist work involves the following:

- Verifying, securing, testing, monitoring and conducting on-site inspections, audits, and follow-up assessments of new, upgraded and/or existing electronic gaming devices (e.g. Slot Machines), casino accounting systems, and associated network infrastructure hardware and software to ensure integrity, accuracy, and compliance with established procedures, policies, and Missouri rules and regulations and/or detect malfunctions;
- Reviewing and investigating technical incident reports utilizing advanced diagnostic tools when necessary;
- Providing technical recommendations to management staff;
- Performing investigations to assist in resolving patron disputes and formal complaints;
- Enforcing Missouri rules and regulations and performing detailed technical and regulatory investigations;
- Reviewing casino systems network topology layouts and settings, to assess risk and network security;
- Documenting electronic gaming device hardware and software database information within the statewide inventory tracking and approval system and participate in resolution, planning and administering changes thereto.

Physical Requirements: Continuous use of vision. Frequently sit/stand for long periods; use of manual dexterity, occasionally lifts 35 - 50 pounds. Ability to bend, reach, twist, push/pull. Travel required. Core hours of work: Monday through Friday 7:00 am to 3:30 pm.

QUALIFICATIONS

A Bachelor's degree from an accredited college or university with a minimum of 15 earned credit hours in Mathematics, Statistics, Computer Management Information Systems, Electronics, or a closely related field; and, One or more years of experience in the gaming industry or casino environment ensuring the integrity and accuracy of electronic gaming devices, casino accounting systems, and related hardware components and software programs. Equivalent professional certifications and additional qualifying education or experience may be considered.

OR

A Bachelor's degree from an accredited college or university with a minimum of 15 earned credit hours in Mathematics, Statistics, Computer Management Information Systems, Electronics, or a closely related field; and, One or more years of experience in one or more of the following areas: mathematics, statistics, business/systems analysis, communications technologies, network technologies, information technology security, end user support, web technologies, electronics, and/or related regulatory compliance. Equivalent professional certifications and additional qualifying education or experience may be considered.

APPLICATION REQUIREMENTS

All applicants must complete the MGC Employment Application and provide a resume, college transcripts, and cover letter. Go to the Missouri Gaming Commission's website <http://www.mgc.dps.mo.gov> to download the employment application. Resumes accepted but not in lieu of a completed employment application. For questions call (573) 526-4080. **Send completed application to: Missouri Gaming Commission, ATTN: Recruitment, P.O. Box 1847, Jefferson City, MO 65102 OR e-mail to recruitment@mgc.dps.mo.gov.**

EMPLOYMENT RESTRICTIONS

No applicant will be selected for employment if he/she has a family member related within the second degree of consanguinity or affinity employed by an entity licensed by the Commission. A comprehensive background is required before appointment.

An Equal Opportunity Employer