



MISSOURI GAMING COMMISSION CAREER OPPORTUNITY

Position Vacancy No. 159

Application Deadline: November 27, 2017

CLASS TITLE: ELECTRONIC GAMING DEVICE SPECIALIST I

LOCATION: St. Louis, MO

SALARY: \$47,868 (after a successful probationary period \$49,116)

POSITION SUMMARY

The Electronic Gaming Device Division was established to handle the growing technological advancements in Missouri Casinos. This position involves entry-level professional and specialized work ensuring the integrity and accuracy of new, upgraded, and/or existing electronic gaming devices (e.g. Slot Machines), casino accounting systems, and hardware and software compliance in accordance with established procedures, policies, and rules and regulations. An employee in this class is responsible for inspecting, verifying, securing, testing and monitoring the operation and accuracy of electronic gaming devices, casino accounting systems, network infrastructure hardware and software components, and other associated electronic gaming equipment operating in Missouri casinos.

Electronic Gaming Device Specialist work involves the following:

- Conducting on-site inspections, audits, and follow-up assessments of new, upgraded and/or existing electronic gaming devices, casino accounting systems, and associated network infrastructure hardware and software to ensure compliance with established Missouri rules and regulations and/or detect malfunctions;
- Reviewing and investigating technical incident reports which detail problems or malfunctions encountered at casinos, utilizing advanced diagnostic tools when necessary;
- Providing technical recommendations to management staff;
- Performing investigations to assist in resolving patron disputes and formal complaints;
- Enforcing Missouri rules and regulations and performing detailed technical and regulatory investigations;
- Reviewing casino systems network topology layouts and settings, to assess risk and network security;
- Documenting all electronic gaming device hardware and software database information within the statewide inventory tracking and approval system and participate in resolution, planning and administering changes thereto.

Work is performed under the general supervision of the departmental manager; however, the employee is expected to exercise independent judgment and initiative in the performance of assigned responsibilities. Some travel required. Relocation cost is not available.

Professional information technology certifications (e.g. Network+, Security+, or similar), information technology, computer science, and/or math skills preferred.

QUALIFICATIONS

A Bachelor's degree from an accredited college or university with a minimum of 15 earned credit hours in Computer Science, Electronics, Mathematics, Statistics, or a closely related field; and, One or more years of experience in the gaming industry or casino environment ensuring the integrity and accuracy of electronic gaming devices, casino accounting systems, and related hardware components and software programs.

(24 earned graduate credit hours from an accredited college or university in the specified fields may substitute for the required experience.)

(Additional qualifying experience may substitute on a year-for-year basis for the required college education.)

OR

A Bachelor's degree from an accredited college or university with a minimum of 15 earned credit hours in Computer Science, Electronics, Mathematics, Statistics, or a closely related field; and, One or more years of experience in one or more of the following areas: applications development/support, business/systems analysis, communications technologies, network technologies, information technology security, systems programming, end user support, web technologies, and/or related regulatory compliance.

(24 earned graduate credit hours from an accredited college or university in the specified fields may substitute for the required experience.)

(Additional qualifying experience may substitute on a year-for-year basis for a maximum of two years of the required college education.)

APPLICATION REQUIREMENTS

All applicants must complete the MGC Employment Application and provide a resume and cover letter. Go to the Missouri Gaming Commission's website <http://www.mgc.dps.mo.gov> to download the employment application. Resumes accepted but not in lieu of a completed employment application. For questions call (573) 526-4080. **Send completed application to: Missouri Gaming Commission, ATTN: Recruitment, P.O. Box 1847, Jefferson City, MO 65102 OR e-mail to recruitment@mgc.dps.mo.gov.**

EMPLOYMENT RESTRICTIONS

No applicant will be selected for employment if he/she has a family member related within the second degree of consanguinity or affinity employed by an entity licensed by the Commission. A comprehensive background is required before appointment.

An Equal Opportunity Employer

Missouri Gaming Commission reserves the right to fill positions through transfer and reclassification of existing employees.